



March 11, 2022

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And

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77 W. Jackson Boulevard Chicago, Illinois 60604

And

EES Case Management Unit  
Environment and Natural Resources Division  
U.S. Department of Justice  
P.O. Box 7611 Washington, D.C. 20044-7611

Subject: City of Cleveland Heights 2021 Annual Report

Dear Regulators:

The City of Cleveland Heights is pleased to submit the 2021 Annual Report as required under CD Main Text Section VII Paragraph 43 of the Partial Consent Decree.

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering such information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

If you have any additional questions, please do not hesitate to contact me at [cclinkscale@clvhts.com](mailto:cclinkscale@clvhts.com) or Law Director William Hanna at [whanna@clvhts.com](mailto:whanna@clvhts.com).

L. Scott Helkowski  
Environment Enforcement Section  
30 E. Broad Street, 25<sup>th</sup> Floor  
Columbus, Ohio 43215

And

Manager, NPDES and Pretreatment  
Ohio EPA – DSW  
Lazarus Government Center  
50 W. Town St., Suite 700  
P.O. Box 1049  
Columbus, Ohio 43216

Sincerely,

A handwritten signature in blue ink, appearing to read "Collette Clinkscale".

Collette Clinkscale  
Director of Public Works  
City of Cleveland Heights

Attachment

Cc: William Hanna, Law Director, City of Cleveland Heights  
Anthony Ferrone, Utilities Commissioner, City of Cleveland Heights  
Louis McMahon, McMahon DeGulis LLP (Outside Legal Counsel)  
Kevin Vander Tuig, Wade Trim (Outside Engineer)



**City of Cleveland Heights  
Partial Consent Decree  
2021 Annual Report**

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**Final**

March 2022



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## 1.0 INTRODUCTION

In June 2017, the City of Cleveland Heights entered into a Partial Consent Decree (CD) with the U.S. Environmental Protection Agency (USEPA) and the U.S. Department of Justice (DOJ) to define and develop a plan to control sewer system overflows. The CD requires Cleveland Heights to submit an Annual Report to USEPA and Ohio EPA by March 31, after the effective year of the report. The report must contain all information necessary to determine Cleveland Heights' compliance with its CD requirements.

### 1.1 ANNUAL REPORT REQUIREMENTS

The CD requirements for the Annual Report are summarized in **Table 1** along with their reference sections.

Table 1. Cleveland Heights Annual Report Requirements	
CD Section Reference	Reporting Requirement
VII.a	A description of project and activities conducted during the reporting period to comply with the requirements of this Decree, a projection of work to be performed pursuant to this consent decree during the next reporting period, and notice of any anticipated failures to meet future requirements of the Consent Decree or approved plans.
VII.b	A trends analysis of the number, volume, duration, and causes of the City's SSOs for a rolling 24-month period updated to reflect the SSOs that occurred during the reporting period, including identification of any newly identified and/or previously unknown SSOs and Cross Connections discovered during the reporting period.
VII.c	A compilation of the information about each SSO during the applicable reporting period, as required by the Monthly SSO Reports described in Paragraph 44.c. along with identification of any cause or condition that contributed to each SSO and all remedial actions taken to mitigate the effects of each SSO or prevent SSO recurrence.
VII.d	Information that Cleveland Heights obtained or received (e.g. customer complaints) regarding discharges from private laterals, including any information received specifying the location of the discharge, and a description of the circumstances of the discharge.
VII.e	Description of any non-compliance with the requirements of the Consent Decree.
Appendix B Paragraph 7	Include a summary list of all documented training activities completed by how many of each category of employee during the applicable reporting period.
Appendix B Paragraph 16	As part of the Annual Report, Cleveland Heights shall provide: <ol style="list-style-type: none"> <li>the total miles of unique sanitary lines cleaned during the reporting period</li> <li>total miles of sanitary sewer lines cleaned during the reporting period</li> <li>an identification of whether particular sewer segments were added or removed from High Frequency Cleaning (HFC) list.</li> <li>legible map depicting the locations cleaned as part of the routine cleaning program and HFC program.</li> </ol>

**Table 1. Cleveland Heights Annual Report Requirements**

CD Section Reference	Reporting Requirement
Appendix B Paragraph 20	As part of the Annual Report, Cleveland Heights shall provide: <ol style="list-style-type: none"> <li>the location and total miles of the portions of the sanitary sewer system inspected under the sewer system internal inspection program.</li> <li>the locations of the manholes inspected under the sewer system manhole inspection program.</li> </ol>
Appendix B Paragraph 43, g.	Cleveland Heights shall report the number of enforcement actions initiated and concluded during the prior calendar year.

## 2.0 OVERVIEW OF PROJECTS AND ACTIVITIES CONDUCTED AND PLANNED

### 2.1 ACTIVITIES CONDUCTED IN 2021

All required 2021 activities were completed by Cleveland Heights in a timely manner. **Table 2** outlines the specific CD requirements, sections, and dates completed or approved by EPA.

**Table 2. 2021 Consent Decree Requirements Completed by Cleveland Heights**

Requirement	CD Citation	Date Submitted
2020 Annual Report	CD Main Text Section VII Paragraph 43	March 2021
Submit Integrated Overflow Control Master Plan	CD Main Text Section V. F. Paragraph 30	June 1, 2021
Complete Phase 2 of the SSES	CD Main Text Section V. B. Paragraph 43	June 30, 2021
Complete all action required in Section V	CD Main Text Section V Paragraph 12	June 30, 2021
Submit SSES Phase 2 Report to EPA	CD Main Text Section V. B. Paragraph 19	September 30, 2021
Real Time Monitoring (10 SSO) Locations	Appendix A Section III Paragraph 15	September – November 2021
Clean minimum of 25 miles of sanitary sewer	Appendix B Section E Paragraph 13.c	December 31, 2021

Additional activities completed by Cleveland Heights in 2021 include:

- Removed collapsing manhole and replaced sanitary sewer at Cedar Glen Parkway at Murray Hill.
- Awarded Northeast Ohio Regional Sewer District (NEORS) Member Community Infrastructure Program (MCIP) grant for design and construction of Control of SSOs CH-2, CH-12, CH-30, CH-33, and CH-39.

- Awarded NEORSO MCIP grant for design of SSOs CH-9, CH-32, CH-57, and CH-58.
- Completed construction of the Delamere Drive Basement Flooding Relief Project.
- Contracted design services for Cedar Glen Parkway sewer rehabilitation and CH-35, CH-45, and CH-49 SSO control.
- Maintained signage to inform the public that a rain-related sewer overflow may occur at locations where a waterway could be accessed by the public.
- Continued using *Lucity* asset management software to track and create fieldwork orders for Sewer Department personnel.
- Checked replaced invert plates in March and November.
- Placed tethered blocks at potentially active dividing wall manholes in January and performed checks in February, April, and July.

## 2.2 ACTIVITIES PLANNED IN 2022

Cleveland Heights will continue advancing CD activities in 2022 by completing the requirements and deliverables summarized in **Table 3**.

Table 3. 2022 Consent Decree Requirements to be Completed by Cleveland Heights		
Requirement	CD Citation	Schedule
Annual real time SSO Monitoring	Appendix A Section III Paragraph 15	End of 2022
Clean minimum of 25 miles of sanitary sewer	Appendix B Section E Paragraph 13.c	End of 2022

Additional activities planned for 2022 include:

- The City has approved \$18 million dollars in American Rescue Plan Act (ARPA) funding for sewer work related to the Consent Decree. Projects are being identified to utilize this funding that needs to be spent by the end of 2026.
- Identify potential project(s) for submittal under District MCIP and evaluate additional funding opportunities.
- Complete design of Cedar Glen Parkway rehabilitation project, CH-28 SSO control, and CH-35, CH-45, and CH-49 SSO control.
- Continue CMOM implementation.
- Begin design and construction of the 2021 MCIP awarded projects.
- Continue checks of newly-replaced invert plates and tethered block dividing walls.
- Replace any additional missing invert plates identified.

## 3.0 SANITARY SEWER OVERFLOWS

**Figure 1** shows the known SSO structure locations in Cleveland Heights as of the end of 2021.

### 3.1 2021 SSO MONITORING

As required by the CD, Cleveland Heights monitors all known SSOs after precipitation events greater than 0.25 inches. Tethered wooden blocks are used to detect overflows. The City provides monthly

monitoring reports of the results to USEPA. From September through November of 2021, Cleveland Heights performed required real time flow monitoring at 10 of the most active SSO locations using electronic recording flow meters. A summary of SSO activations recorded during 2021 is provided in **Appendix A** of this report. Tethered block monitoring is temporarily suspended at SSOs where electronic flow monitoring is ongoing.

### 3.2 SSO TRENDS ANALYSIS

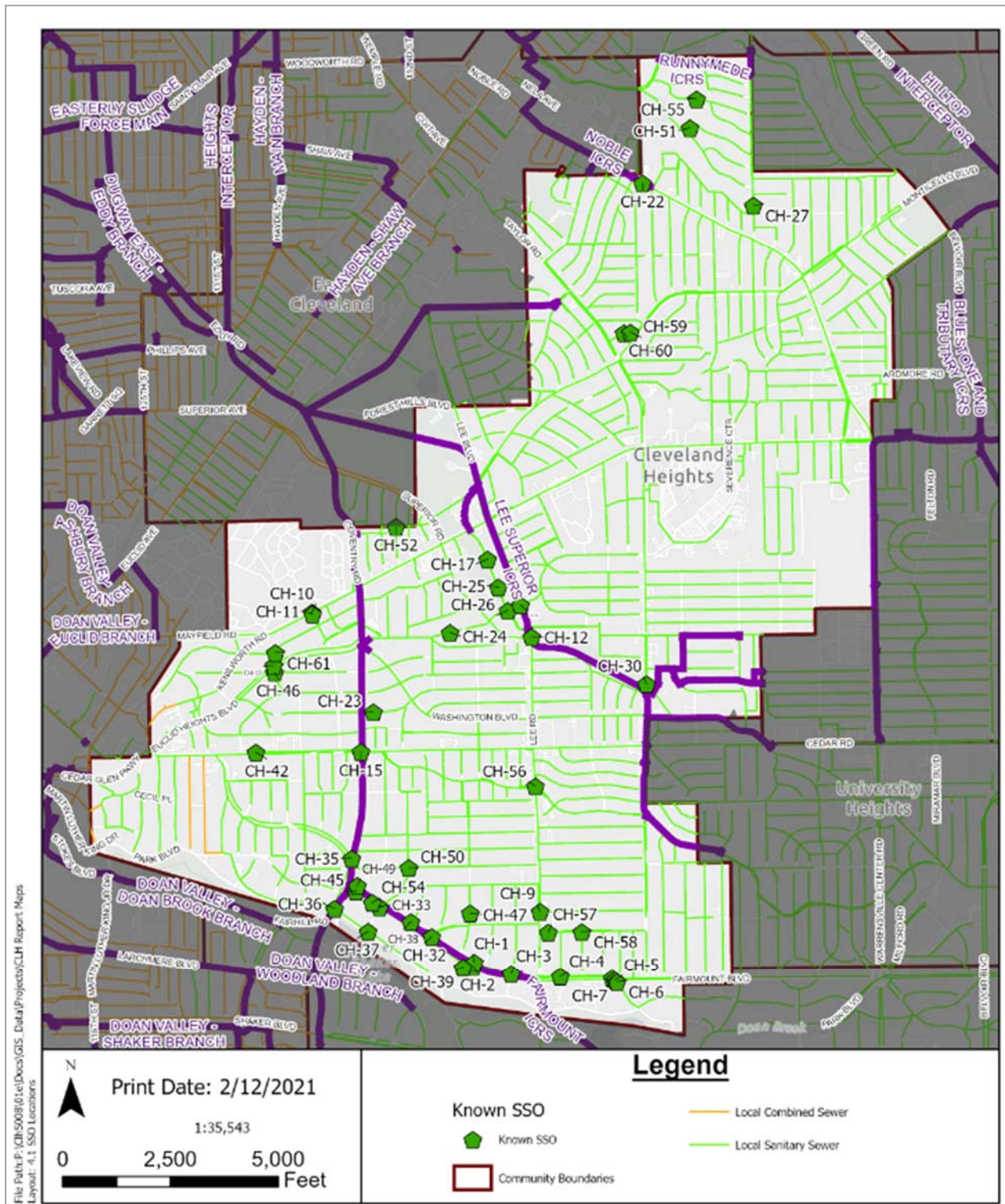
**Table 4** summarizes an activation trends analysis for the previous 24 months as required by the CD. Details of the information and associated 2021 rainfalls are provided in **Appendix A**. The current analysis focuses on activations. SSO volume and duration information projected using the InfoWorks ICM model is provided in the Capacity Assessment Report, submitted to USEPA in March 2020 (Updated February 15, 2021). Notes for **Table 4** follow the table.

### 3.3 NEWLY-IDENTIFIED SSOS

No new SSOs were identified in 2021.



Figure 1. Known SSO Structures – 2021



**Table 4. SSO Activations for 2020 and 2021**

SSO ID	Location (Real time monitoring locations*)	Receiving Stream	5-Yr, 1-Hr Model Activation (Yes/No)	2020 Observed Activations	2021 Observed Activations
CH-1	Fairmount at North Woodland (3041)	Doan Brook	No	4	0
CH-2	Fairmount at North Woodland (3026)	Doan Brook	Yes	1	0
CH-3	Fairmount at Wellington	Doan Brook	No	3	0
CH-4	Fairmount at Dartmoor	Doan Brook	No	1	1
CH-5	Fairmount at South Fairmount	Doan Brook	No	6	6
CH-6	Fairmount at South Fairmount	Doan Brook	No	4	4
CH-7	Fairmount at South Fairmount	Doan Brook	No	4	7
CH-9	Bradford and Lee	Doan Brook	Yes	21*	16*
CH-10	Hampshire Lane at Mayfield (18-inch)	Dugway Brook	Yes	1	1
CH-11	Hampshire Lane at Mayfield (36-inch)	Dugway Brook	No	1	1
CH-12	Lee at Superior	Dugway Brook	Yes	8*	6
CH-13	Hampshire Lane at Euclid Heights Blvd	Doan Brook	Yes	3*	6*
CH-15	Coventry at Cedar	Doan Brook	No	1	0
CH-17	1685 Cumberland	Dugway Brook	Yes	4	3
CH-22	2225 Noble Road	9 Mile Creek	Yes	0	0
CH-23	Fairmount at North Woodland (3026)	Dugway Brook	Yes	2	0
CH-24	3003 Euclid Heights Blvd	Dugway Brook	No	2	0
CH-25	Cumberland/Somerton	Dugway Brook	No	6	3
CH-26	Euclid Heights Blvd/Cumberland	Dugway Brook	No	4	6
CH-27	Quilliams, N. of Randolph	9 Mile Creek	Yes	6*	7*
CH-28	Euclid Heights Blvd and Lee	Dugway Brook	Yes	10	8
CH-30	Taylor N of Superior	Dugway Brook	Yes	18*	19*
CH-32	Fairmount at Arlington	Doan Brook	No	4	2
CH-33	Fairmount at Fairfax	Doan Brook	Yes	15*	15
CH-35	2393 Coventry, w. of Fairmount	Doan Brook	Yes	10	10
CH-36	North Park and Coventry	Doan Brook	No	6	5*

**Table 4. SSO Activations for 2020 and 2021**

SSO ID	Location (Real time monitoring locations*)	Receiving Stream	5-Yr, 1-Hr Model Activation (Yes/No)	2020 Observed Activations	2021 Observed Activations
CH-37	Fairfax at North Park	Doan Brook	Yes	6	9
CH-38	Fairmount at Marlboro	Doan Brook	No	2	0
CH-39	3012 North Woodland	Doan Brook	Yes	1	0
CH-42	12537 Cedar Road	Doan Brook	No	6	0
CH-45	2764 Fairmount, in Island	Doan Brook	No	3*	4
CH-46	Edgehill at Euclid Heights Blvd	Doan Brook	Yes	9	6
CH-47	2528 Stratford, N. of Monmouth	Doan Brook	No	2	1
CH-49	2765 Fairmount, Just E. of Church	Doan Brook	Yes	1	1
CH-50	Scarborough at Lamberton	Doan Brook	Yes	8	10
CH-51	Langton at Atherstone	Nine Mile	Yes	13*	11
CH-52	Eddington at Avondale	Dugway Brook	No	2	1
CH-54	2806 Fairmount	Doan Brook	No	0	1
CH-55	3600 Fenley Road	Nine Mile	Yes	3	0*
CH-56	Lee at Meadowbrook	Dugway Brook	Yes	10*	17*
CH-57	E. Monmouth, W. of Dartmoor	Doan Brook	Yes	1	6*
CH-58	E. Monmouth at Exeter	Doan Brook	Yes	8*	1
CH-59	3427 Thorne Road	Dugway Brook	No	0	1
CH-60	3415 Thorne Road	Dugway Brook	No	1	1
CH-61	2600 Hampshire Road	Doan Brook	Yes	7*	3*

**Notes:**

1. Activation information is based on real time flow monitoring (\*), installed August-November 2020 and September-November 2021, and tethered block checks for storms greater than 0.25 inches in total volume.
2. Events monitored: 34 in 2020 and 27 in 2021. Number of events monitored for each specific SSO can be found in Appendix A.

## 4.0 CUSTOMER COMPLAINTS

Cleveland Heights tracks phone calls from residents and follow-up house calls by logging them into its *Lucity* work order management system. In 2021, the Cleveland Heights Utilities Department received calls from approximately 364 addresses reporting various water-related issues on private property. Most calls were related to backups in basements and, in most cases, the backups were related to unmaintained sanitary and/or storm sewer laterals on the property as opposed to mainline sewer issues. **Appendix B** shows the listing of addresses of customer calls, date(s) of Cleveland Heights response, and any notes from the responding crew. Sewer main issues found as a result of customer calls were resolved in an efficient manner. The Capacity Assessment and upcoming Integrated Overflow Control Master Plan activities will identify backups caused by system capacity deficiencies and/or excessive inflow/infiltration (I/I).

## 5.0 NON-COMPLIANCE

The City of Cleveland Heights has met all CD requirements for the 2021 reporting period.

## 6.0 TRAINING ACTIVITIES

In 2021, training sessions were held in accordance with the CMOM program. **Table 5** summarizes training courses held, dates, and Sewer Department employees trained. Cleveland Heights is using *Lucity* to track training participation among employees. Gatherings were limited due to COVID-19 guidelines.

Table 5. Cleveland Heights 2021 Training Activities		
Training Topic	Date	Attendees
Work Zone Safety	March 31	Blatnica, Cardarella, Corbo, Claggett, DelZoppo, Eathridge, Manco, McCoy, Moten, O'Brien, Owens, Palmisano
Sewer Department Standards and Procedures	May 17	Blatnica, Cardarella, Corbo, Claggett, DelZoppo, Eathridge, Manco, McCoy, Moten, O'Brien, Owens, Palmisano
Sewers Operations	July 26	Ferrone
Ethics as City Employees	September 16	Blatnica, Cardarella, Corbo, Claggett, DelZoppo, Eathridge, Ferrone, Jackson, Manco, McCoy, Moten, O'Brien, Owens, Palmisano
MS4, Good Housekeeping, Pollution Prevention	November 30	Belton, Claggett, Eathridge, Ferrone, Jackson, Manco, McCoy, O'Brien, Owens, Palmisano

## 7.0 CLEANING AND INSPECTION STATISTICS

The Cuyahoga County Department of Public Works (CCDPW), C&K Industrial Services, and Cleveland Heights crews performed field activities in Cleveland Heights as summarized in **Table 6**. **Figure 2** provides a map of the SSES inspection progress. **Figure 3** shows unique cleaning, high frequency, and other maintenance cleaning locations.

**Table 6. Fieldwork Activities and Quantities in Cleveland Heights in 2021**

Activity	Quantity Completed
CCTV inspection (miles)	16.7
Unique sanitary sewer cleaned (miles)	24.4
High frequency cleaning or other maintenance cleaning (miles)	0.6
<b>Total sewer cleaning length (miles)</b>	<b>25</b>
Catch basin connectivity testing (number)	0
MACP inspections (number)	0

The High Frequency Cleaning (HFC) list was updated by Cleveland Heights during CMOM program development in 2017. No new HFC locations were added or removed from the list.

## 8.0 CMOM PROGRAM IMPLEMENTATION

The Cleveland Heights CMOM program went into effect on February 1, 2018 and includes an implementation plan with timeframes to complete important milestones. No specific milestones were identified in year four of the program. A review and update of the CMOM program will be completed at the five-year mark in 2023.

## 9.0 ENFORCEMENT ACTIONS

No enforcement actions were required during the 2021 reporting period.



Figure 2. Sanitary Sewer Televising Performed in Cleveland Heights in 2021

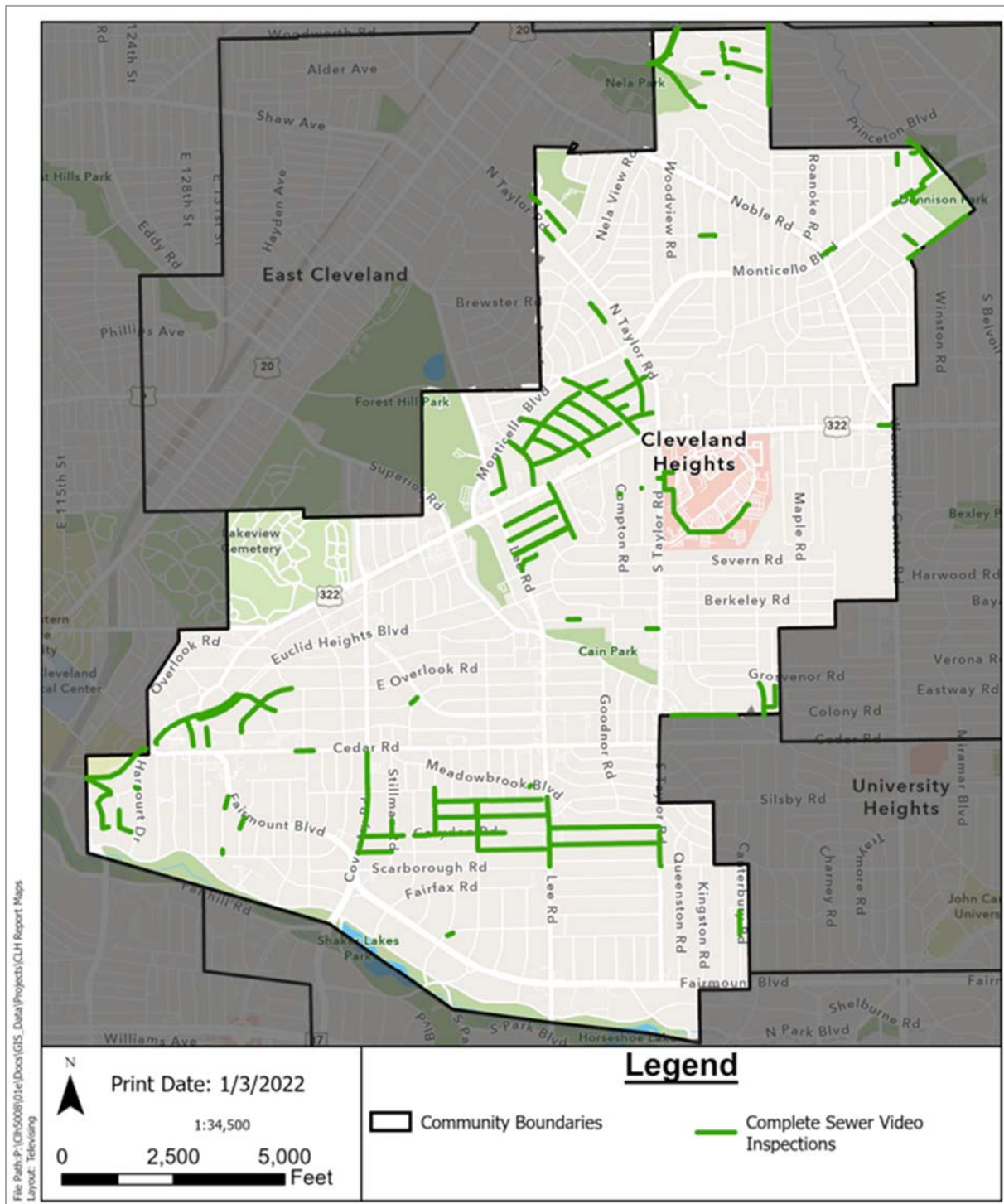
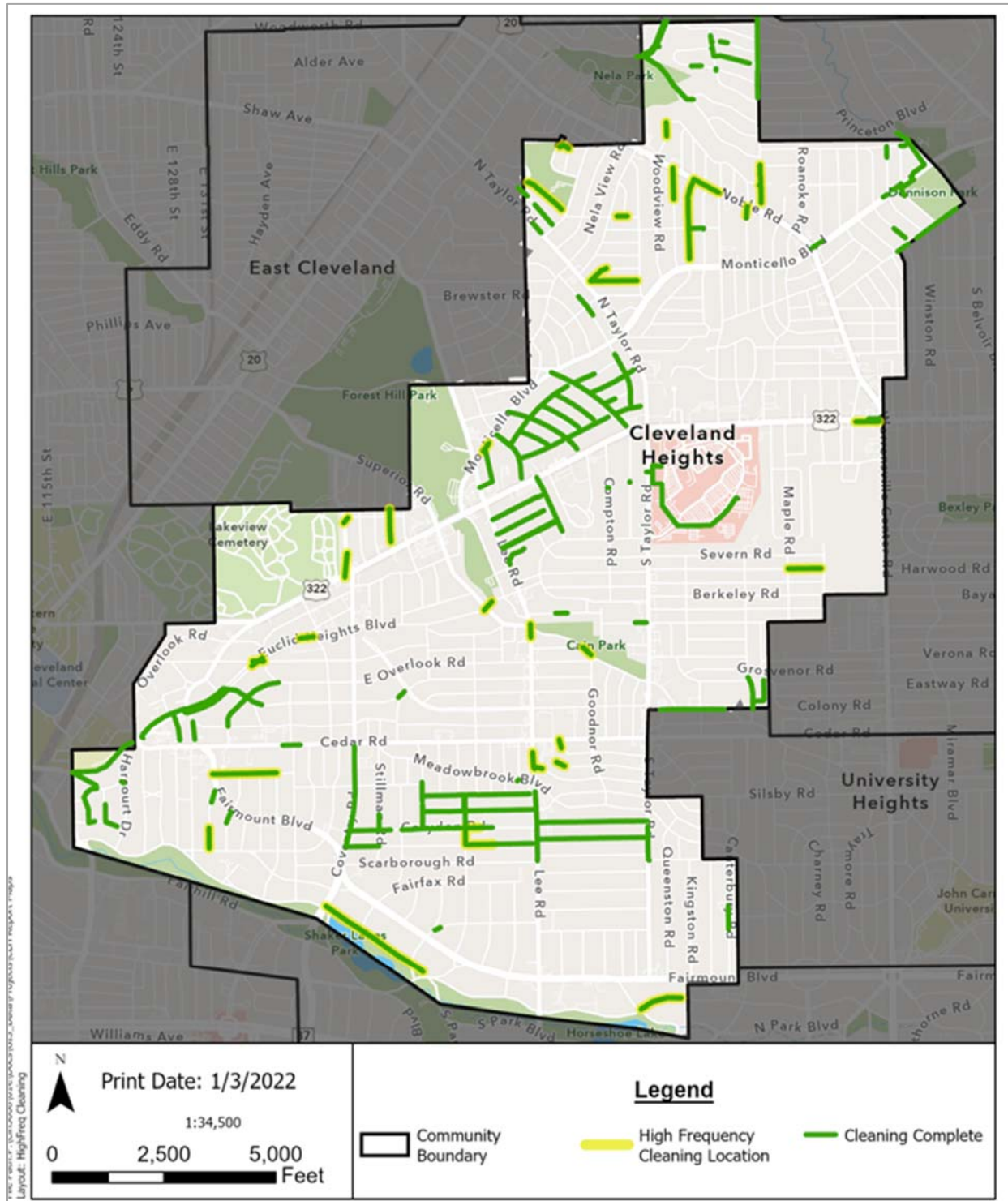


Figure 3. Sanitary Sewer Cleaning Performed in Cleveland Heights in 2021



## APPENDIX A – 2021 SSO ACTIVATION SUMMARY

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					Event 1		Event 2		Event 3		Event 4	
					1/1/2021		2/15/2021		3/18/2021		3/28/2021	
					0.95 in (UH)	0.33 in/hr (UH)	0.28 in (UH)	0.11 in/hr (UH)	0.79 in (UH)	0.17 in/hr (UH)	0.31 in (UH)	0.06 in/hr (UH)
					0.97 in (SH)	0.38 in/hr (SH)	0.36 in (SH)	0.09 in/hr (SH)	0.81 in (SH)	0.17 in/hr (SH)	0.29 in (SH)	0.07 in/hr (SH)
					0.94 in (SE)	0.3 in/hr (SE)	0.40 in (SE)	0.12 in/hr (SE)	0.78 in (SE)	0.16 in/hr (SE)	0.31 in (SE)	0.08 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	No
CH-6	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-7	Doan Brook	27	7	26%	Block	No	Block	No	Block	No	Block	Yes
CH-9	Doan Brook	24	16	67%	Block	Yes	Block	No	Block	Yes	Block	No
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	Yes	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	Yes
CH-12	Dugway Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	Yes
CH-13	Doan Brook	27	6	22%	Block	Yes	Block	No	Block	Yes	Block	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	Yes	Block	No	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	No	Block	No	Block	No	Block	Yes
CH-27	9 Mile Creek	27	7	26%	Block	No	Block	No	Block	No	Block	No
CH-28	Dugway Brook	27	8	30%	Block	Yes	Block	No	Block	No	Block	No
CH-30	Dugway Brook	27	19	70%	Block	Yes	Block	No	Block	No	Block	No
CH-32	Doan Brook	27	2	7%	Block	Yes	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	Yes	Block	No	Block	No	Block	No
CH-35	Doan Brook	27	10	37%	Block	Yes	Block	No	Block	Yes	Block	No
CH-36	Doan Brook	27	5	19%	Block	No	Block	No	Block	Yes	Block	No
CH-37	Doan Brook	27	9	33%	Block	No	Block	No	Block	No	Block	No
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	No	Block	Yes	Block	No
CH-46	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	No	Block	No	Block	Yes	Block	No
CH-51	Nine Mile	27	11	41%	Block	No	Block	No	Block	No	Block	No
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	Yes	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-56	Dugway Brook	27	17	63%	Block	Yes	Block	No	Block	Yes	Block	Yes
CH-57	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	Yes
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	Block	No	Block	No	Block	No	Block	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.												
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font												

					Event 5		Event 6		Event 7		Event 8	
					4/10/2021		4/21/2021		4/29/2021		5/3/2021	
					0.44 in (UH)	0.29 in/hr (UH)	0.45 in (UH)	0.07 in/hr (UH)	1.57 in (UH)	0.3 in/hr (UH)	0.36 in (UH)	0.11 in/hr (UH)
					0.37 in (SH)	0.24 in/hr (SH)	0.49 in (SH)	0.12 in/hr (SH)	1.78 in (SH)	0.4 in/hr (SH)	0.38 in (SH)	0.12 in/hr (SH)
					0.50 in (SE)	0.33 in/hr (SE)	0.57 in (SE)	0.11 in/hr (SE)	1.76 in (SE)	0.33 in/hr (SE)	0.35 in (SE)	0.1 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	No	Block	Yes	Block	Yes	Block	Yes
CH-6	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-7	Doan Brook	27	7	26%	Block	No	Block	No	Block	No	Block	No
CH-9	Doan Brook	24	16	67%	Block	Yes	Block	Yes	Block	Yes	Block	Yes
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	Yes	Block	Yes	Block	No	Block	No
CH-27	9 Mile Creek	27	7	26%	Block	Yes	Block	No	Block	No	Block	No
CH-28	Dugway Brook	27	8	30%	Block	No	Block	No	Block	No	Block	No
CH-30	Dugway Brook	27	19	70%	Block	Yes	Block	No	Block	Yes	Block	No
CH-32	Doan Brook	27	2	7%	Block	No	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	No	Block	No	Block	Yes	Block	No
CH-35	Doan Brook	27	10	37%	Block	No	Block	No	Block	Yes	Block	No
CH-36	Doan Brook	27	5	19%	Block	Yes	Block	No	Block	No	Block	No
CH-37	Doan Brook	27	9	33%	Block	No	Block	No	Block	No	Block	No
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-46	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	Yes	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	Yes	Block	No	Block	No	Block	No
CH-51	Nine Mile	27	11	41%	Block	No	Block	No	Block	No	Block	No
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-56	Dugway Brook	27	17	63%	Block	Yes	Block	Yes	Block	Yes	Block	Yes
CH-57	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	Block	No	Block	No	Block	No	Block	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.												
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font												

					Event 9		Event 10		Event 11		Event 12	
					5/9/2021		5/28/2021		6/20/2021		6/25/2021	
					1.09 in (UH)	0.26 in/hr (UH)	1.25 in (UH)	0.35 in/hr (UH)	0.89 in (UH)	0.89 in/hr (UH)	0.35 in (UH)	0.15 in/hr (UH)
					1.09 in (SH)	0.24 in/hr (SH)	1.25 in (SH)	0.36 in/hr (SH)	1.44 in (SH)	1.34 in/hr (SH)	0.24 in (SH)	0.11 in/hr (SH)
					1.20 in (SE)	0.29 in/hr (SE)	1.50 in (SE)	0.42 in/hr (SE)	0.23 in (SE)	0.23 in/hr (SE)	0.38 in (SE)	0.18 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	No	Block	No	Block	Yes	Block	No
CH-6	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-7	Doan Brook	27	7	26%	Block	No	Block	Yes	Block	No	Block	No
CH-9	Doan Brook	24	16	67%	Block	No	Block	Yes	Block	Yes	No Block	-
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	No	Block	No	Block	Yes	Block	No
CH-27	9 Mile Creek	27	7	26%	Block	No	Block	No	Block	No	Block	No
CH-28	Dugway Brook	27	8	30%	Block	No	Block	No	Block	Yes	Block	No
CH-30	Dugway Brook	27	19	70%	Block	Yes	Block	Yes	Block	Yes	Block	Yes
CH-32	Doan Brook	27	2	7%	Block	No	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	No	Block	Yes	Block	No	Block	No
CH-35	Doan Brook	27	10	37%	Block	Yes	Block	Yes	Block	Yes	Block	No
CH-36	Doan Brook	27	5	19%	Block	No	Block	No	Block	No	Block	No
CH-37	Doan Brook	27	9	33%	Block	No	Block	No	Block	No	Block	No
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	Yes
CH-45	Doan Brook	27	4	15%	Block	Yes	Block	No	Block	No	Block	No
CH-46	Doan Brook	27	6	22%	Block	No	Block	No	Block	Yes	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	No	Block	No	Block	No	Block	Yes
CH-51	Nine Mile	27	11	41%	Block	No	Block	Yes	Block	Yes	Block	Yes
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-56	Dugway Brook	27	17	63%	Block	Yes	Block	No	Block	No	Block	No
CH-57	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	Yes	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	Block	No	Block	No	Block	No	No Block	-
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.												
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font												

					Event 13		Event 14		Event 15		Event 16	
					7/11/2021		7/17/2021		7/24/2021		8/1/2021	
					1.21 in (UH)	0.69 in/hr (UH)	0.89 in (UH)	0.22 in/hr (UH)	0.34 in (UH)	0.3 in/hr (UH)	0.44 in (UH)	0.43 in/hr (UH)
					1.10 in (SH)	0.54 in/hr (SH)	1.08 in (SH)	0.3 in/hr (SH)	0.30 in (SH)	0.26 in/hr (SH)	0.16 in (SH)	0.16 in/hr (SH)
					0.99 in (SE)	0.5 in/hr (SE)	1.05 in (SE)	0.32 in/hr (SE)	0.11 in (SE)	0.03 in/hr (SE)	0.97 in (SE)	0.97 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-6	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-7	Doan Brook	27	7	26%	Block	No	Block	No	Block	No	Block	No
CH-9	Doan Brook	24	16	67%	No Block	-	No Block	-	Block	No	Block	Yes
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	Yes	Block	Yes	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	No	Block	Yes	Block	No	Block	No
CH-27	9 Mile Creek	27	7	26%	Block	No	Block	No	Block	No	Block	No
CH-28	Dugway Brook	27	8	30%	Block	Yes	Block	Yes	Block	No	Block	No
CH-30	Dugway Brook	27	19	70%	Block	Yes	Block	No	Block	No	Block	Yes
CH-32	Doan Brook	27	2	7%	Block	No	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	Yes	Block	Yes	Block	No	Block	Yes
CH-35	Doan Brook	27	10	37%	Block	No	Block	No	Block	No	Block	No
CH-36	Doan Brook	27	5	19%	Block	No	Block	No	Block	No	Block	No
CH-37	Doan Brook	27	9	33%	Block	Yes	Block	Yes	Block	No	Block	Yes
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-46	Doan Brook	27	6	22%	Block	Yes	Block	Yes	Block	No	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	Yes	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	No	Block	Yes	Block	No	Block	No
CH-51	Nine Mile	27	11	41%	Block	Yes	Block	No	Block	No	Block	No
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-56	Dugway Brook	27	17	63%	Block	No	Block	Yes	Block	Yes	Block	No
CH-57	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	No Block	-	No Block	-	Block	No	Block	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.												
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font												

					Event 17		Event 18		Event 19		Event 20	
					8/12/2021		8/25/2021		9/15/2021		9/22/2021	
					0.72 in (UH)	0.36 in/hr (UH)	0.29 in (UH)	0.14 in/hr (UH)	0.71 in (UH)	0.51 in/hr (UH)	2.02 in (UH)	1.13 in/hr (UH)
					0.56 in (SH)	0.32 in/hr (SH)	0.65 in (SH)	0.46 in/hr (SH)	0.60 in (SH)	0.46 in/hr (SH)	N/A in (SH)	N/A in/hr (SH)
					1.03 in (SE)	0.56 in/hr (SE)	0.32 in (SE)	0.23 in/hr (SE)	0.94 in (SE)	0.63 in/hr (SE)	2.05 in (SE)	1.05 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-6	Doan Brook	27	4	15%	Block	No	Block	Yes	Block	No	Block	No
CH-7	Doan Brook	27	7	26%	Block	No	Block	No	Block	No	Block	Yes
CH-9	Doan Brook	24	16	67%	Block	No	Block	Yes	Flow Meter	Yes	Flow Meter	Yes
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	No	Block	Yes	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Block	No	Block	Yes	Flow Meter	No	Flow Meter	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	Yes	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No
CH-27	9 Mile Creek	27	7	26%	Block	Yes	Block	No	Flow Meter	Yes	Flow Meter	Yes
CH-28	Dugway Brook	27	8	30%	Block	Yes	Block	Yes	Block	No	Block	Yes
CH-30	Dugway Brook	27	19	70%	Block	No	Block	Yes	Flow Meter	Yes	Flow Meter	Yes
CH-32	Doan Brook	27	2	7%	Block	No	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	No	Block	Yes	Block	Yes	Block	Yes
CH-35	Doan Brook	27	10	37%	Block	No	Block	No	Block	Yes	Block	Yes
CH-36	Doan Brook	27	5	19%	Block	Yes	Block	No	Flow Meter	Yes	Flow Meter	No
CH-37	Doan Brook	27	9	33%	Block	Yes	Block	Yes	Block	Yes	Block	Yes
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No
CH-46	Doan Brook	27	6	22%	Block	Yes	Block	No	Block	No	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	No	Block	Yes	Block	Yes	Block	Yes
CH-51	Nine Mile	27	11	41%	Block	Yes	Block	No	Flow Meter	Yes	Flow Meter	Yes
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No	Flow Meter	No	Flow Meter	Yes
CH-56	Dugway Brook	27	17	63%	Block	No	Block	No	Flow Meter	Yes	Flow Meter	Yes
CH-57	Doan Brook	27	6	22%	Block	No	Block	No	Flow Meter	Yes	Flow Meter	Yes
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	Block	Yes	Block	No	Flow Meter	Yes	Flow Meter	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.												
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font												

					Event 21		Event 22		Event 23		Event 24		Event 25	
					10/7/2021		10/16/2021		10/24/2021		10/29/2021		11/11/2021	
					1.16 in (UH)	1.09 in/hr (UH)	0.80 in (UH)	0.31 in/hr (UH)	1.15 in (UH)	0.62 in/hr (UH)	0.55 in (UH)	0.14 in/hr (UH)	0.45 in (UH)	0.17 in/hr (UH)
					0.64 in (SH)	0.62 in/hr (SH)	0.76 in (SH)	0.21 in/hr (SH)	1.26 in (SH)	0.6 in/hr (SH)	0.62 in (SH)	0.13 in/hr (SH)	0.44 in (SH)	0.18 in/hr (SH)
					0.48 in (SE)	0.4 in/hr (SE)	0.48 in (SE)	0.11 in/hr (SE)	0.95 in (SE)	0.44 in/hr (SE)	0.55 in (SE)	0.14 in/hr (SE)	0.49 in (SE)	0.2 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-5	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-6	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	Yes	Block	No
CH-7	Doan Brook	27	7	26%	Block	Yes	Block	No	Block	No	Block	Yes	Block	Yes
CH-9	Doan Brook	24	16	67%	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	No
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No	Block	No	Block	Yes	Block	Yes
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	Yes	Block	No	Block	No	Block	Yes
CH-26	Dugway Brook	27	6	22%	Block	No	Block	Yes	Block	No	Block	No	Block	No
CH-27	9 Mile Creek	27	7	26%	Flow Meter	Yes	Flow Meter	No	Flow Meter	Yes	Flow Meter	No	Flow Meter	No
CH-28	Dugway Brook	27	8	30%	Block	No	Block	Yes	Block	No	Block	No	Block	No
CH-30	Dugway Brook	27	19	70%	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes
CH-32	Doan Brook	27	2	7%	Block	Yes	Block	No	Block	No	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	Yes	Block	Yes	Block	Yes	Block	Yes	Block	No
CH-35	Doan Brook	27	10	37%	Block	No	Block	No	Block	Yes	Block	No	Block	No
CH-36	Doan Brook	27	5	19%	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No
CH-37	Doan Brook	27	9	33%	Block	Yes	Block	No	Block	Yes	Block	No	Block	No
CH-38	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	No	Block	No	Block	No	Block	Yes
CH-46	Doan Brook	27	6	22%	Block	No	Block	No	Block	No	Block	No	Block	Yes
CH-47	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	Yes	Block	No	Block	No	Block	Yes	Block	Yes
CH-51	Nine Mile	27	11	41%	Flow Meter	Yes	Flow Meter	No	Flow Meter	No	Flow Meter	Yes	Flow Meter	Yes
CH-52	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No
CH-56	Dugway Brook	27	17	63%	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes
CH-57	Doan Brook	27	6	22%	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	Yes	Flow Meter	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	Yes
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No	Block	No	Block	No	Block	Yes
CH-61	Doan Brook	24	3	13%	Flow Meter	Yes	Flow Meter	No	Flow Meter	No	Flow Meter	No	Flow Meter	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.														
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font														



					Event 26		Event 27	
					12/11/2021		12/18/2021	
					0.55 in (UH)	0.21 in/hr (UH)	0.50 in (UH)	0.08 in/hr (UH)
					0.64 in (SH)	0.23 in/hr (SH)	0.46 in (SH)	0.08 in/hr (SH)
					0.67 in (SE)	0.3 in/hr (SE)	0.45 in (SE)	0.07 in/hr (SE)
SSO	Receiving Stream	# of Monitored Events	# of Recorded Activations	% of Events with Activation	Tethered Block or Flow Meter	Activation Y/N?	Tethered Block or Flow Meter	Activation Y/N?
CH-1	Doan Brook	27	0	0%	Block	No	Block	No
CH-2	Doan Brook	27	0	0%	Block	No	Block	No
CH-3	Doan Brook	27	0	0%	Block	No	Block	No
CH-4	Doan Brook	27	1	4%	Block	No	Block	Yes
CH-5	Doan Brook	27	6	22%	Block	Yes	Block	No
CH-6	Doan Brook	27	4	15%	Block	Yes	Block	Yes
CH-7	Doan Brook	27	7	26%	Block	Yes	Block	No
CH-9	Doan Brook	24	16	67%	Block	No	Block	No
CH-10	Dugway Brook	27	1	4%	Block	No	Block	No
CH-11	Dugway Brook	27	1	4%	Block	No	Block	No
CH-12	Dugway Brook	27	6	22%	Block	No	Block	No
CH-13	Doan Brook	27	6	22%	Block	Yes	Block	No
CH-15	Doan Brook	27	0	0%	Block	No	Block	No
CH-17	Dugway Brook	27	3	11%	Block	No	Block	No
CH-22	9 Mile Creek	27	0	0%	Block	No	Block	No
CH-23	Dugway Brook	27	0	0%	Block	No	Block	No
CH-24	Dugway Brook	27	0	0%	Block	No	Block	No
CH-25	Dugway Brook	27	3	11%	Block	No	Block	No
CH-26	Dugway Brook	27	6	22%	Block	No	Block	No
CH-27	9 Mile Creek	27	7	26%	Block	Yes	Block	No
CH-28	Dugway Brook	27	8	30%	Block	No	Block	No
CH-30	Dugway Brook	27	19	70%	Block	Yes	Block	Yes
CH-32	Doan Brook	27	2	7%	Block	No	Block	No
CH-33	Doan Brook	27	15	56%	Block	Yes	Block	Yes
CH-35	Doan Brook	27	10	37%	Block	No	Block	Yes
CH-36	Doan Brook	27	5	19%	Block	Yes	Block	No
CH-37	Doan Brook	27	9	33%	Block	No	Block	No
CH-38	Doan Brook	27	0	0%	Block	No	Block	No
CH-39	Doan Brook	27	0	0%	Block	No	Block	No
CH-42	Doan Brook	27	0	0%	Block	No	Block	No
CH-45	Doan Brook	27	4	15%	Block	No	Block	Yes
CH-46	Doan Brook	27	6	22%	Block	Yes	Block	No
CH-47	Doan Brook	27	1	4%	Block	No	Block	No
CH-49	Doan Brook	27	1	4%	Block	No	Block	No
CH-50	Doan Brook	27	10	37%	Block	No	Block	No
CH-51	Nine Mile	27	11	41%	Block	No	Block	Yes
CH-52	Dugway Brook	27	1	4%	Block	Yes	Block	No
CH-54	Doan Brook	27	1	4%	Block	No	Block	No
CH-55	Nine Mile	27	0	0%	Block	No	Block	No
CH-56	Dugway Brook	27	17	63%	Block	No	Block	No
CH-57	Doan Brook	27	6	22%	Block	No	Block	No
CH-58	Doan Brook	27	1	4%	Block	No	Block	No
CH-59	Dugway Brook	27	1	4%	Block	No	Block	No
CH-60	Dugway Brook	27	1	4%	Block	No	Block	No
CH-61	Doan Brook	24	3	13%	Block	No	Block	No
District's Shaker Heights (SH), South Euclid (SE) and University Heights (UH) rain gauges were used as denoted.								
2021 Real time monitoring of SSOs conducted from September 7, 2021 to December 7, 2021 at locations in bold font								

## APPENDIX B – 2021 CLEVELAND HEIGHTS CUSTOMER CALLS

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**Cleveland Heights Partial Consent Decree - 2021 Annual Report**

**Appendix B - Customer Complaints**

Address	Street Name	Date 1	Date 2
1043	ALLSTON RD	3/10/2021	
1191	ALPINE RD	3/4/2021	
3250	ALTAMONT AVE	10/27/2021	
3274	ALTAMONT AVE	3/19/2021	
3290	ALTAMONT AVE	2/25/2021	
3540	ANTISDALE RD	7/23/2021	12/30/2021
2489	ARLINGTON RD	4/9/2021	
2827	AVONDALE AVE	1/29/2021	
2863	AVONDALE AVE	1/11/2021	3/23/2021
3797	BAINBRDGE RD	1/6/2021	
3499	BAINBRIDGE RD	10/1/2021	11/16/2021
3513	BAINBRIDGE RD	4/22/2021	
3639	BAINBRIDGE RD	4/7/2021	4/9/2021
3755	BAINBRIDGE RD	2/16/2021	7/23/2021
3763	BAINBRIDGE RD	4/13/2021	
3292	BEECHWOOD AVE	11/23/2021	12/6/2021
3295	BEECHWOOD AVE	12/8/2021	
3485	BENDEMEER RD	3/26/2021	
3492	BENDEMEER RD	4/6/2021	9/9/2021
3520	BENDEMEER RD	2/10/2021	
3549	BENDEMEER RD	5/28/2021	
3555	BENDEMEER RD	2/8/2021	
3562	BENDEMEER RD	1/8/2021	
3673	BENDEMEER RD	7/16/2021	9/2/2021
3689	BENDEMEER RD	12/28/2021	
3698	BENDEMEER RD	10/12/2021	
3794	BENDEMEER RD	11/9/2021	
2847	BERKSHIRE RD	8/11/2021	
2887	BERKSHIRE RD	11/12/2021	
2943	BERKSHIRE RD	8/11/2021	
3261	BERKSHIRE RD	4/30/2021	
3266	BERKSHIRE RD	4/30/2021	
3294	BERKSHIRE RD	5/3/2021	
3372	BLANCHE AVE	12/8/2021	
3377	BLANCHE AVE	2/24/2021	
3383	BLANCHE AVE	10/14/2021	
3407	BLANCHE AVE	3/31/2021	5/5/2021
3592	BLANCHE AVE	3/5/2021	
3700	BLANCHE AVE	5/10/2021	
3982	BLUESTONE RD	6/23/2021	
4017	BLUESTONE RD	1/7/2021	
4149	BLUESTONE RD	4/23/2021	
2528	BOLTON RD	4/29/2021	
3514	BOYNTON RD	9/9/2021	

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**Appendix B - Customer Complaints**

Address	Street Name	Date 1	Date 2
3561	BOYNTON RD	1/19/2021	
3631	BRADFORD RD	5/4/2021	
1164	BRANDON RD	7/26/2021	
3561	BRINKMORE RD	8/13/2021	
3688	BRINKMORE RD	11/2/2021	11/4/2021
977	BRUNSWICK RD	2/23/2021	
979	BRUNSWICK RD	1/22/2021	2/6/2021
989	BRUNSWICK RD	1/7/2021	4/30/2021
3692	BURBRIDGE RD	1/7/2021	3/12/2021
922	CAMBRIDGE RD	3/12/2021	12/22/2021
	CAMBRIDGE RD	12/29/2021	
2419	CANTERBURY RD	1/22/2021	12/1/2021
2599	CANTERBURY RD	7/23/2021	
2632	CANTERBURY RD	7/30/2021	
2653	CANTERBURY RD	2/26/2021	3/12/2021
1111	CARVER RD	8/18/2021	
1107	CASTLETON RD	3/2/2021	
1122	CASTLETON RD	2/10/2021	
1142	CASTLETON RD	9/27/2021	
1178	CASTLETON RD	9/28/2021	
1218	CASTLETON RD	9/1/2021	
12775	CEDAR RD	3/19/2021	
13000	CEDAR RD	7/26/2021	
13108	CEDAR RD	5/26/2021	
3267	CEDARBROOK RD	4/7/2021	
3333	CEDARBROOK RD	3/29/2021	
3081	CHELSEA DR	3/1/2021	
1335	CLEVELAND HEIGHTS BLVD	11/16/2021	
1150	CLEVELAND HTS BLVD	2/26/2021	3/3/2021
1132	CLIFFORD RD	2/11/2021	
3081	COLERIDGE RD	7/16/2021	
1525	COMPTON RD	10/22/2021	
1634	COMPTON RD	5/28/2021	
1721	COMPTON RD	11/22/2021	
3045	CORYDON RD	10/27/2021	
3175	CORYDON RD	11/16/2021	
2185	COTTAGE GROVE DR	5/4/2021	
2193	COTTAGE GROVE DR	7/20/2021	
	COVENTRY RD	4/21/2021	
1494	CREST RD	11/2/2021	
1596	CREST RD	12/15/2021	
1614	CREST RD	4/9/2021	
1635	CREST RD	1/5/2021	
3542	CUMMINGS RD	2/10/2021	3/2/2021

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## Appendix B - Customer Complaints

Address	Street Name	Date 1	Date 2
3582	CUMMINGS RD	6/22/2021	
2634	DARTMOOR RD	3/19/2021	
2300	DELAWARE DR	4/9/2021	10/14/2021
3337	DELLWOOD RD	7/19/2021	
3407	DELLWOOD RD	5/10/2021	
3801	DELMORE RD	4/30/2021	7/16/2021
3926	DELMORE RD	3/8/2021	
3938	DELMORE RD	2/19/2021	5/26/2021
3987	DELMORE RD	4/30/2021	
2160	DEMINGTON DR	2/19/2021	4/26/2021
2214	DEMINGTON DR	9/24/2021	
3300	DESOTA AVE	9/17/2021	
3390	DESOTA AVE	9/27/2021	
3400	DESOTA AVE	1/29/2021	2/2/2021
3439	DESOTA AVE	7/23/2021	
2233	DEVONSHIRE DR	7/26/2021	
938	DRESDEN RD	2/11/2021	10/5/2021
2939	E DERBYSHIRE RD	12/28/2021	
2956	E DERBYSHIRE RD	3/19/2021	
2957	E DERBYSHIRE RD	4/16/2021	4/19/2021
2959	E DERBYSHIRE RD	10/5/2021	
2992	E DERBYSHIRE RD	2/17/2021	10/19/2021
3401	E MONMOUTH RD	11/18/2021	
2916	E OVERLOOK RD	10/27/2021	11/3/2021
3099	E OVERLOOK RD	3/10/2021	
3258	E OVERLOOK RD	1/29/2021	
3263	E OVERLOOK RD	7/30/2021	
3119	EASTWICK DR	8/25/2021	
2710	EDGEHILL RD	4/12/2021	
3103	EDGEHILL RD	3/22/2021	
3494	EDISON RD	9/24/2021	
3526	EDISON RD	7/20/2021	
2119	ELANDON DR	7/21/2021	
974	ELBON RD	8/18/2021	
4019	ELMWOOD RD	4/20/2021	
890	ELOISE DR	10/28/2021	
891	ENGLEWOOD RD	8/17/2021	10/1/2021
947	ENGLEWOOD RD	9/9/2021	
1143	ERIEVIEW RD	5/4/2021	
3080	ESSEX RD	4/23/2021	
3131	ESSEX RD	3/4/2021	
2517	EUCLID HEIGHTS BLVD	3/26/2021	
2893	EUCLID HEIGHTS BLVD	1/5/2021	
3045	EUCLID HEIGHTS BLVD	6/21/2021	

**Cleveland Heights Partial Consent Decree - 2021 Annual Report**

**Appendix B - Customer Complaints**

Address	Street Name	Date 1	Date 2
2851	EUCLID HTS BLVD	3/11/2021	
2951	EUCLID HTS BLVD	1/6/2021	
3072	EUCLID HTS BLVD	1/15/2021	
3356	EUCLID HTS BLVD	2/18/2021	
2880	FAIRFAX RD	3/4/2021	
2909	FAIRFAX RD	6/24/2021	6/30/2021
2504	FAIRMOUNT BLVD	4/29/2021	
2574	FAIRMOUNT BLVD	7/16/2021	
2611	FAIRMOUNT BLVD	9/23/2021	
2764	FAIRMOUNT BLVD	9/27/2021	
2876	FAIRMOUNT BLVD	3/3/2021	
3052	FAIRMOUNT BLVD	7/22/2021	
3444	FAIRMOUNT BLVD	10/20/2021	
3511	FAIRMOUNT BLVD	4/28/2021	5/6/2021
3709	FENLEY RD	6/24/2021	
3560	GLEN ALLEN DR	8/13/2021	10/1/2021
3845	GLENWOOD RD	6/24/2021	
3884	GLENWOOD RD	5/3/2021	
16305	GLYNN RD	8/25/2021	
2247	GRANDVIEW AVE	2/26/2021	
2308	GRANDVIEW AVE	11/30/2021	
3603	GROSVENOR RD	5/4/2021	
2618	HAMPSHIRE RD	12/22/2021	
2637	HAMPSHIRE RD	4/30/2021	
2759	HAMPSHIRE RD	10/20/2021	
2897	HAMPSHIRE RD	1/11/2021	
2997	HAMPSHIRE RD	2/11/2021	
2051	HANOVER DR	9/15/2021	
1135	HASELTON RD	6/22/2021	
835	HELMSDALE RD	1/19/2021	
839	HELMSDALE RD	1/15/2021	
905	HELMSDALE RD	12/15/2021	
921	HELMSDALE RD	10/19/2021	
960	HELMSDALE RD	2/25/2021	
1009	HELMSDALE RD	11/1/2021	
1012	HELMSDALE RD	7/28/2021	
1635	HILLCREST RD	4/9/2021	
1086	HILLSTONE RD	2/26/2021	
1090	HILLSTONE RD	4/9/2021	
1111	HILLSTONE RD	6/2/2021	
3369	HOLLISTER RD	12/8/2021	
3231	HYDE PARK AVE	12/6/2021	
3330	HYDE PARK AVE	3/4/2021	
1603	IVYDALE RD	5/10/2021	7/21/2021

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Address	Street Name	Date 1	Date 2
2562	KENILWORTH RD	9/24/2021	
3126	KENSINGTON RD	9/24/2021	
1561	KEW RD	1/5/2021	
850	KEYSTONE DR	5/3/2021	
1029	KEYSTONE DR	2/9/2021	
3348	KILDARE RD	10/6/2021	10/26/2021
2538	KINGSTON RD	4/20/2021	
2562	KINGSTON RD	2/2/2021	
2452	LAMBERTON RD	3/26/2021	
3603	LANGTON RD	1/6/2021	
1655	LEE RD	11/12/2021	
1664	LEE RD	2/17/2021	4/22/2021
1722	LEE RD	2/18/2021	
1788	LEE RD	12/22/2021	
1844	LEE RD	3/5/2021	3/19/2021
2600	LEE RD	8/11/2021	
2197	MAPLEWOOD RD	3/1/2021	9/27/2021
2112	MARLINDALE RD	12/29/2021	
3351	MAYFIELD RD	6/3/2021	
3760	MAYFIELD RD	11/9/2021	
3075	MEADOWBROOK BLVD	8/13/2021	
3117	MEADOWBROOK BLVD	3/30/2021	
3270	MEADOWBROOK BLVD	3/23/2021	
3279	MEADOWBROOK BLVD	2/18/2021	
3283	MEADOWBROOK BLVD	1/15/2021	
3335	MEADOWBROOK BLVD	2/10/2021	
3373	MEADOWBROOK BLVD	2/1/2021	
3414	MEADOWBROOK BLVD	5/6/2021	
3452	MEADOWBROOK BLVD	8/6/2021	8/9/2021
3548	MEADOWBROOK BLVD	12/20/2021	
1768	MIDDLEHURST RD	7/26/2021	
1507	MIDDLETON RD	1/22/2021	
1518	MIDDLETON RD	6/2/2021	
3729	MONTEVISTA RD	3/22/2021	8/17/2021
3733	MONTEVISTA RD	7/20/2021	
868	MONTFORD RD	6/2/2021	
888	MONTFORD RD	2/2/2021	
3423	MONTICELLO BLVD	2/25/2021	
3426	MONTICELLO BLVD	11/24/2021	
3474	MONTICELLO BLVD	10/8/2021	
3572	MONTICELLO BLVD	10/6/2021	
3690	MONTICELLO BLVD	10/13/2021	
3748	MONTICELLO BLVD	3/10/2021	
3784	MONTICELLO BLVD	1/27/2021	1/29/2021

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**Appendix B - Customer Complaints**

Address	Street Name	Date 1	Date 2
3929	MONTICELLO BLVD	2/17/2021	7/16/2021
3971	MONTICELLO BLVD	1/25/2021	
4000	MONTICELLO BLVD	11/2/2021	
4063	MONTICELLO BLVD	12/8/2021	
4095	MONTICELLO BLVD	3/11/2021	
3654	MT LAUREL RD	3/5/2021	4/20/2021
1105	MT VERNON BLVD	11/9/2021	
1130	MT VERNON BLVD	4/14/2021	
2607	N PARK BLVD	9/23/2021	
2761	N PARK BLVD	4/16/2021	
2130	N TAYLOR RD	12/21/2021	
2494	N TAYLOR RD	3/22/2021	
2500	N TAYLOR RD	4/21/2021	
828	NELA VIEW RD	10/5/2021	
840	NELA VIEW RD	10/11/2021	
1001	NELA VIEW RD	1/13/2021	
839	NELA VIEW RD	1/15/2021	
2515	NEWBURY DR	10/26/2021	
2217	NOBLE RD	8/20/2021	9/9/2021
2319	NOBLE RD	8/17/2021	9/23/2021
2400	NOBLE RD	5/28/2021	
2516	NORFOLK RD	12/6/2021	
3739	NORTHAMPTON RD	1/22/2021	
3839	NORTHAMPTON RD	9/14/2021	
3950	NORTHAMPTON RD	1/11/2021	
3186	OAK RD	1/6/2021	
3229	OAK RD	6/25/2021	
2252	OAKDALE RD	9/28/2021	
1217	OAKRIDGE DR	5/5/2021	11/22/2021
1658	OAKWOOD DR	4/27/2021	
3912	ORCHARD RD	5/10/2021	
3317	ORMOND RD	3/22/2021	
3346	ORMOND RD	7/14/2021	
3387	ORMOND RD	7/30/2021	
3412	ORMOND RD	7/23/2021	
2472	OVERLOOK RD	8/17/2021	
1937	PARKWAY DR	10/12/2021	
1000	PEMBROOK RD	1/5/2021	
1016	PEMBROOK RD	8/18/2021	
1059	PEMBROOK RD	12/30/2021	
1072	PEMBROOK RD	7/14/2021	
991	PENNFIELD RD	4/8/2021	
1700	PREYER AVE	8/17/2021	8/21/2021
2598	PRINCETON RD	12/28/2021	

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Address	Street Name	Date 1	Date 2
2616	PRINCETON RD	2/18/2021	
854	QUARRY DR	9/10/2021	
897	QUARRY DR	4/21/2021	
2389	QUEENSTON RD	2/16/2021	2/19/2021
2437	QUEENSTON RD	12/20/2021	
2498	QUEENSTON RD	10/12/2021	
2516	QUEENSTON RD	2/23/2021	
2538	QUEENSTON RD	4/6/2021	
2549	QUEENSTON RD	5/10/2021	
2653	QUEENSTON RD	4/27/2021	5/4/2021
968	QUILLIAMS RD	5/3/2021	
3685	RANDOLPH RD	11/2/2021	
1037	RENFIELD RD	1/5/2021	
1045	RENFIELD RD	10/26/2021	
1901	REVERE RD	9/29/2021	
3410	ROSEDALE RD	4/14/2021	11/23/2021
2362	ROXBORO RD	2/11/2021	3/26/2021
2368	ROXBORO RD	4/7/2021	
3199	RUMSON RD	11/12/2021	
3340	RUMSON RD	4/6/2021	
3374	RUMSON RD	1/5/2021	1/15/2021
3380	RUMSON RD	9/10/2021	10/22/2021
3546	RUNNYMEDE BLVD	1/7/2021	
3674	RUNNYMEDE BLVD	1/8/2021	
3714	RUNNYMEDE BLVD	10/5/2021	
3587	RUNNYMEDE RD	9/15/2021	
968	RUSHLEIGH RD	12/28/2021	
977	RUSHLEIGH RD	9/17/2021	
995	RUSHLEIGH RD	1/5/2021	
1139	RUTHERFORD RD	3/26/2021	12/1/2021
1484	S NOBLE RD	3/10/2021	
1506	S NOBLE RD	7/28/2021	
1509	S NOBLE RD	9/1/2021	
1529	S NOBLE RD	1/7/2021	
2190	S OVERLOOK RD	6/23/2021	
1564	S TAYLOR RD	1/6/2021	10/21/2021
1808	S TAYLOR RD	4/21/2021	4/28/2021
1845	S TAYLOR RD	6/2/2021	
1941	S TAYLOR RD	8/31/2021	
3175	SCARBOROUGH RD	7/14/2021	
3399	SEATON RD	10/27/2021	11/9/2021
3471	SEVERN RD	3/30/2021	4/12/2021
3747	SEVERN RD	3/23/2021	
3570	SHANNON RD	3/5/2021	

**Cleveland Heights Partial Consent Decree - 2021 Annual Report**

**Appendix B - Customer Complaints**

Address	Street Name	Date 1	Date 2
3637	SHANNON RD	1/27/2021	
3661	SHANNON RD	3/1/2021	
3782	SHANNON RD	1/25/2021	
17445	SHELBURNE RD	6/17/2021	
3258	SILSBY RD	3/3/2021	
3510	ST ALBANS RD	10/27/2021	
3517	ST ALBANS RD	3/23/2021	
3566	ST ALBANS RD	7/27/2021	
	STATION 3	1/11/2021	
3626	STONELEIGH RD	3/19/2021	
3644	STONELEIGH RD	4/30/2021	
3705	STONELEIGH RD	8/18/2021	10/19/2021
3025	STRATFORD RD	7/16/2021	
14351	SUPERIOR RD	11/1/2021	
14510	SUPERIOR RD	3/1/2021	
14560	SUPERIOR RD	5/26/2021	
3192	SYCAMORE RD	6/30/2021	
3325	SYLVANHURST RD	2/10/2021	4/29/2021
3356	SYLVANHURST RD	5/27/2021	
1131	SYLVANIA RD	3/10/2021	
2238	TUDOR DR	9/14/2021	
2375	TUDOR DR	6/22/2021	
3325	TULLAMORE RD	10/19/2021	
3336	TULLAMORE RD	7/27/2021	
1400	VANDEMAR RD	8/11/2021	
2880	WASHINGTON BLVD	5/28/2021	
2881	WASHINGTON BLVD	9/29/2021	
2972	WASHINGTON BLVD	9/14/2021	
3018	WASHINGTON BLVD	2/1/2021	
3136	WASHINGTON BLVD	10/21/2021	
3629	WASHINGTON BLVD	9/1/2021	
2525	WELLINGTON RD	7/19/2021	
1380	WESTOVER RD	5/5/2021	
3124	WHITETHORN RD	4/7/2021	
3143	WHITETHORN RD	2/19/2021	
3178	WHITETHORN RD	3/2/2021	
3205	WHITETHORN RD	4/12/2021	
1495	WILMAR RD	3/19/2021	
1793	WILTON RD	10/6/2021	
1803	WILTON RD	12/14/2021	
3276	WINSFORD RD	5/3/2021	
3418	WINSFORD RD	3/8/2021	
1561	WOOD RD	10/6/2021	
1618	WOOD RD	11/16/2021	



**Cleveland Heights Partial Consent Decree - 2021 Annual Report****Appendix B - Customer Complaints**

<b>Address</b>	<b>Street Name</b>	<b>Date 1</b>	<b>Date 2</b>
1720	WOOD RD	5/6/2021	
2374	WOODMERE DR	3/19/2021	
3456	WOODRIDGE RD	11/1/2021	
3844	WOODRIDGE RD	3/2/2021	5/3/2021
1064	WOODVIEW RD	4/30/2021	
1016	YELLOWSTONE	3/12/2021	
883	YELLOWSTONE RD	1/19/2021	
1100	YELLOWSTONE RD	2/25/2021	
1180	YELLOWSTONE RD	9/23/2021	
1411	YELLOWSTONE RD	2/26/2021	
2997	YORKSHIRE RD	1/12/2021	
3130	YORKSHIRE RD	9/1/2021	