

Thunderbolt Auto Care 2857 Noble Rd., Cleveland Hts., OH 44121

Legal name: Awesome Little Tech

Established: 9/10/2018 in the city of Garfield Heights, Ohio

Owner: Jose' Quiles (ASE certified technician)

Full-time Employees: 2

Part-time Employees: 0

Hours of Operation: 9:00AM-6:00PM Monday through Friday. 10:00AM-1:00PM some Saturdays.

What we do: We are a full service automotive and light truck repair facility. We work on all makes and models, with few exceptions (an exception would be if we are unable to source parts for a particular vehicle). A sample of typical repairs and maintenance items are as follows: oil change, brakes, exhaust, fluid flushes, air conditioning, tires, steering and suspension such as ball joints, control arms, tie rod ends, CV axles, wheel/hub bearings, shocks, struts, stabilizer bar links and bushings and more, engine diagnostic, electrical diagnostic, and more. We do not replace glass, do body work (aside from replacing side mirrors), or wash cars. However, we can make arrangements for those services with our partner shops and/or vendors, or refer clients to them.

How the business operates: The majority of our clients schedule appointments for services. We accept walk-ins depending on the nature of the repair, and our schedule for the day. This is rare, as we are usually booked a week or two out for most services. Clients typically drop off their vehicles in the morning. We inspect the vehicle, generate a quote, and contact the client for approval. Upon approval, we order the parts and begin the work. Most repairs are completed the same day, while some more complex repairs may carry over. Upon completion, the client is notified that their vehicle is ready for pickup. The client will pay their bill, receive their keys and an estimate on any remaining repairs, if applicable. The client then removes their vehicle from our care.

Number of Parking Spaces: Side lot: 5 Rear lot: 7 12 SPACES

Number of Lifts: 4

We are happy to answer any questions, and provide clarification as needed.



PROJECT No. 21-03
2857 NOBLE RD.
THUNDERBOLT AUTO CARE

PROJECT No Z1-03

Parcel 68226069

