

2017

ANNUAL REPORT



Chief Annette M. Mecklenburg

CLEVELAND HEIGHTS POLICE DEPARTMENT

2/21/2017

Goals & Priorities

- 1) Reduce crime and the fear of crime.
- 2) Strengthen the police-community relationship.
- 3) Develop strategies to recruit/retain a qualified and diverse workforce.
- 4) Training and employee development.
- 5) Explore opportunities for inter-municipal resource sharing.
- 6) Update the Police Department's Policies and Procedures Manual.
- 7) Identify alternative funding sources for Police Department resources and programs.

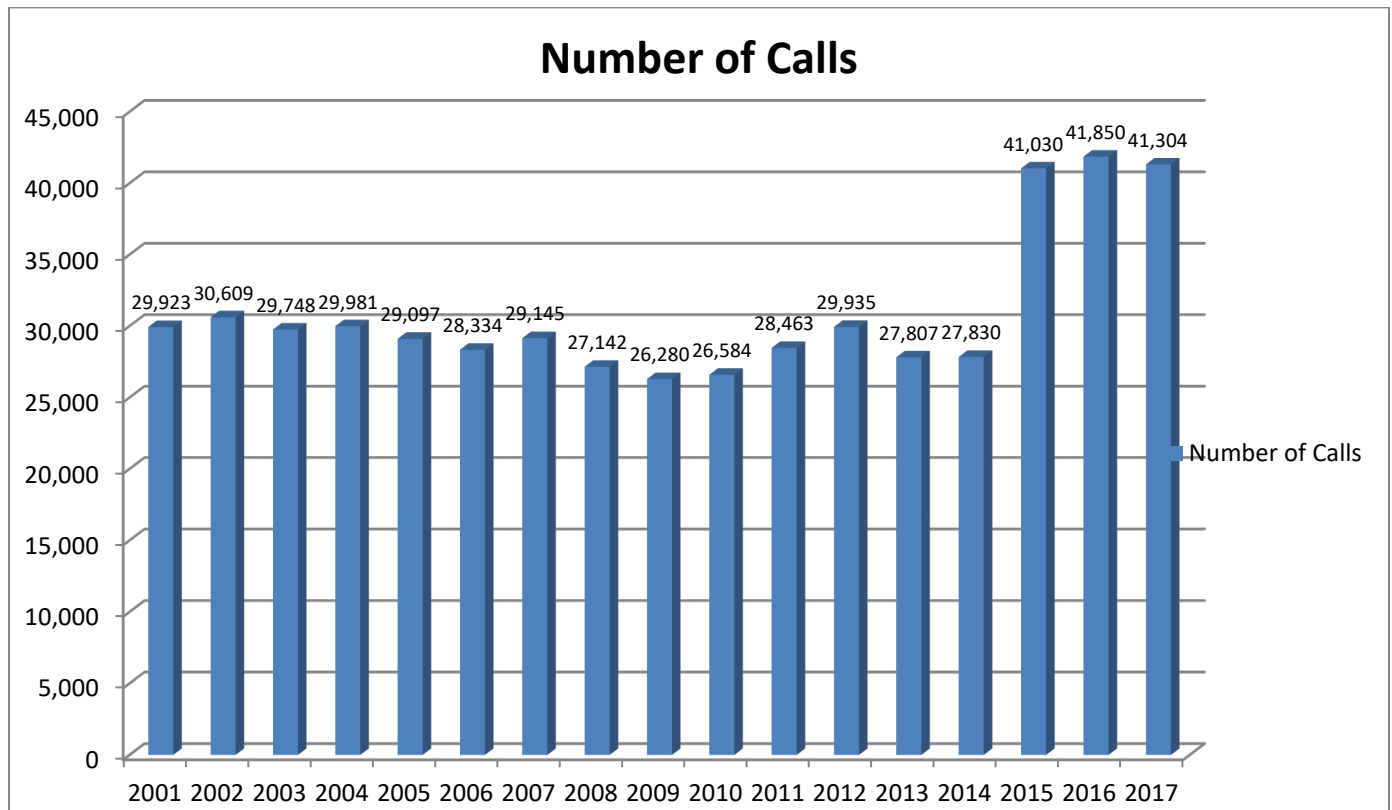
The following divisions, bureaus and specialized units of the Cleveland Heights Police Department are outlined as to their function and contribution to the fulfillment of the above long term goals during 2016.

UNIFORM PATROL DIVISION

The Uniformed Patrol Division of the Cleveland Heights Police Department is composed of 4 platoons operating on a 12 hour schedule. This Division is the largest in the Department. Each platoon consists of 1 Lieutenant (Office in Charge), 1 Sergeant (Road Supervisor), 8 Patrol Officers and 3 Basic Patrol Officers (Traffic Safety Officers) for a compliment of 13 personnel per shift, 52 personnel in total. This Division, commonly referred to as “Basic Patrol”, is tasked with providing police services 24 hours/day, 7 days per week. Calls for service, while many being routine, are essential in providing an enjoyable, safe living environment.

For deployment of Uniform Division personnel, the City is divided into 13 “blocks” as shown in appendix A. These blocks, commonly referred to as zones, correspond to census tracts. All personnel are intimately familiar with these areas and as such can be assigned into different zones over different time periods. Zones are also used in the Departments crime analysis function, Command Central. Command Central imports all call data from our CAD daily, placing each call for service in the appropriate zone. These calls for service can be “drilled” down to specific crimes or calls for service within specific zones which allows for proper deployment of personnel and strategies.

In 2016, Cleveland Heights Police were tasked with answering 41,850 calls for service which was slightly higher than in 2015. Beginning in 2015, a new policy was implemented that more accurately recorded these calls. Calls for service such as subpoena services, house watch checks, traffic stops, follow up investigations, assisting disabled motorists, traffic control, and civil complaints, in addition to others, are now recorded in Records Management as a call for service. Time spent on these service calls by police personnel is substantial and must be recorded accurately.



Calls for Service
01/01/2017 Through 12/31/2017

9-1-1 HANG UP PHONE EMERGE	478	AUTO TOWED	278
911 HANG UP	26	AWAY FROM HOME/VACATION	3
ACCIDENT/ BICYCLE	5	BAR CHECK	11
ACCIDENT/ DAMAGE	753	BARKING DOG	123
ACCIDENT/ HIT-SKIP	191	BREAKING & ENTERING	80
ACCIDENT/ INJURY	53	BREAKING & ENTERING/ ATTEM	2
ACCIDENT/ NO REPORT/ PINK	85	BREAKING AND ENTERING	2
ACCIDENT/ PEDESTRIAN	17	BURGLARY	112
ACCIDENT/ PNAS	333	BURGLARY IN PROGRESS	2
AGGRAVATED RIOT	1	BURGLARY/ AGGRAVATED	5
AGGRAVATED ROBBERY	1	BURGLARY/ ATTEMPTED	13
ALARM DROP	254	BURGLARY/ATTEMPTED	1
ALARM TEST	41	BUSINESS CHECK	374
ALARM/ AUTO	39	BUSINESS CHECKS	13
ALARMS/ GENERAL	3191	BUSINESS COMPLAINTS	9
ANIMAL - BITE	1	CANCEL	1
ANIMAL - FOUND	9	CANCEL ATTEMPT TO LOCATE	1
ANIMAL AT LARGE	503	CANCELLED	9
ANIMAL BITES	28	CARRYING A CONCEALED WEAP	6
ANIMAL COMPLAINT/ MISC.	239	CIVIL MATTER	200
ANIMAL WARDEN DISPATCHED	1	COMMUNITY RESPONSE DETAIL	15
ANIMAL- MISC.	39	COMPLAINTS-GENERAL	3
AREA CHECK	7	COMPLAINTS-JUVENILE	13
ARREST ON CAPIAS/ CONTEMPT	16	COMPLAINTS/ GENERAL	200
ARREST ON WARRANT-MIS/FEL	230	COMPLAINTS/ JUVENILE	24
ARREST THROUGH TELECOMMUNI	229	COMPLAINTS/ TRASH	18
ARSON (FREE TEXT)	1	CONTEMPT OF COURT	1
ASSAULT	8	COURT APPEARANCE	3
ASSAULT/ ATTEMPT SIMPLE	4	CRIMES AGAINST PERSON-FREE	1
ASSAULT/ FELONIOUS	15	CRIMINAL DAMAGE OR ENDANGE	32
ASSAULT/ SIMPLE	71	CRIMINAL HISTORY CHECK	13
ASSIST FIRE DEPARTMENT	105	CRIMINAL INVEST- FELONY	1
ASSIST OTHER AGENCY	27	CRIMINAL MISCHIEF	56
ASSIST RESCUE SQUAD	209	CRIMINAL TOOLS	1
ASSIST-GENERAL	10	CURFEW	7
ASSIST-OTHER DEPT	4	CUSTODY DISPUTE	2
ATTEMPTED MURDER	1	DAMAGE TO AUTO	215
ATTEMPTED RAPE	1	DAMAGE TO CITY PROPERTY	39
ATTEMPTED ROBBERY	1	DAMAGE TO PRIVATE PROPERTY	102
DAMAGE TO PROPERTY	5	FOLLOW UP INVESTIGATION	1381
DAMAGE TO PROPERTY/ FREE T	44	FORGERY/ CHECKS OR MONEY	2
DAMAGE TO VEHICLE	5	FOUND PERSON	84

DEBRIS ON STREET	59	FOUND PROPERT	1
DECEPTION TO OBTAIN DANGER	1	FOUND PROPERTY	233
DEER KILL	1	FRAUD	7
DEPARTMENTAL INFORMATION	367	FRAUD/ BAD CHECKS	28
DEPT INFO/2ND HND DLR VIOL	1	FRAUD/ CREDIT CARD	61
DETAIL	13	FRAUD/ FREE TEXT	87
DISABLED MOTOR VEHICLE	345	FRAUD/ IDENTITY THEFT	57
DISORDERLY	9	HARASSING COMMUNICATION	113
DISORDERLY CONDUCT	74	HARASSING-COMMUNICATION	10
DISPUTE	5	HARASSMENT	17
DISTURBANCE	1999	HARASSMENT-GENERAL	3
DISTURBANCE/ CUSTOMER	134	HAZARD ZONE	9
DISTURBANCE/ NEIGHBOR	98	HIGH WATER	1
DISTURBANCE/ NOISE	774	HIT CONFIRMATION	62
DISTURBANCE/ UNWANTED GUES	193	HIT SKIP ACCIDENT	1
DOA AND BODY FOUND	56	HOMICIDE/ FREE TEXT	2
DOMESTIC	5	HOUSE WATCH	721
DOMESTIC VIOLENCE	136	IMPROPER LICENSE PLATES	1
DRUG INVESTIGATION	2	INDECENT EXPOSURE	6
DRUG PARAPHERNALIA	1	INDUCING PANIC	1
DRUG POSSESSION	81	JAIL	2
DRUG TRAFFICKING	1	JAIL/PROCESSING	14
DUS/ OPERATOR LICENSE SUSP	10	JUVENILE COMPLAINT	674
EQUIPMENT FAILURE/MALFUNCT	2	JUVENILE DIVERSION	3
ERRATIC DRIVER	3	JUVENILE-RUNAWAY	1
ESCORT	210	K-9 ASSIGNMENT	35
EXPIRED PLATES	55	K-9 CALL OUT (OFF DUTY)	1
EXTORTION	1	LASER	5
FAILURE TO APPEAR	1	LEADS - ENTRY	157
FAMILY TROUBLE	6	LEADS - MISC.	7
FELONIOUS ASSAULT	2	LEADS - REMOVAL	97
FICTICIOUS PLATES	24	LINES DOWN	1
FIGHT WITH WEAPONS	1	LOCK-OUT HOUSE	3
FIGHT- DISTURBANCE	1	LOCK-OUT VEHICLE	1055
FIREWORKS COMPLAINT	56	LOITERING	45
FLEEING/ ELUDING	53	LOST OR MISSING PROPERTY	64
LOST PROPERTY	1	PREMISE CHECK	1
MAKING FALSE ALARMS	2	PRISONER BORROWED BY COURT	5
MENACING	27	PRISONER CARE	25
MENACING/ AGGRAVATED	23	PRISONER PICK UP	6
MENTAL SUBJECT	1	PRISONER RELEASE	745
MISIDENTIFICATION	2	PRISONER TRANSPORT	12
MISSING JUVENILE	3	PROPERTY - FOUND	3
MISSING PERSON	154	PROPERTY - LOST	7

MISSING PROPERTY	215	PROTECTION ORDER VIOLATION	1
MISUSE OF CREDIT CARD	1	PUBLIC ASSIST	1
MUTUAL AID	228	PUBLIC ORDER CRIME - FREE	1
MUTUAL AID, GIVEN	5	PURSUIT	1
MUTUAL AID, REQUESTED	2	RAPE	3
MVA	83	RECEIVE STOLEN PROPERTY	1
MVA - HIT SKIP	9	RECEIVING STOLEN PROPERTY	12
MVA-PRIVATE PROPERTY	11	RECOVERED AUTO	119
NEIGHBOR DISPUTE	36	RECOVERED PROPERTY	13
NEIGHBOR TROUBLE	4	REGISTRATION CHECK	1
NO OPERATOR'S LICENSE	4	REPORT WRITING	6
NOISE COMPLAINT	22	REPOSSESSION	20
NOTIFICATION	1	RESISTING OFFICER/ ARREST	1
OBSTRUCTING OFFICIAL BUSIN	21	RIOT/ AGGRAVATED	2
OFFICER BREAKS/LUNCH	2	ROAD CLOSED	1
ON DUTY	1379	ROAD HAZARD	1
ON THE AIR	2	ROBBERY	27
OPEN CONTAINER	19	ROBBERY/ AGGRAVATED	40
OPEN DOOR	211	ROBBERY/ ATTEMPT AGGRAVATE	5
OVERDOSE	1	ROBBERY/ ATTEMPTED	3
OVI/ ALCOHOL	85	RUNAWAYS	2
PANDERING SEXUALLY MATERIA	1	SALT CREW NOTIFICATIONS	3
PARK DETAIL	1	SERVICE DEPARTMENT	2
PARKING COMPLAINT	40	SERVING TIME	35
PARKING PERMISSION	534	SEX OFFENSE	1
PARKING VIOLATION	863	SEX OFFENSES	18
PERSONAL INJURY	28	SHIFT CALL IN	18
PHONE CALLS/ SUSPICIOUS	2	SHOPLIFTING	1
PHONE MESSAGE	8	SHOTS FIRED	4
PORTABLE	2	SICK CALL	2
POSSESSION OF DRUGS	2	SIGNAL 99	109
SIMPLE ASSAULT- POLICE OFF	1	TRAFFIC COMPLAINT	215
SOLICITING	126	TRAFFIC CONTROL DEVICES	114
SPECIAL ATTENTION	209	TRAFFIC DETAIL	4
SRT DETAIL	2	TRAFFIC DETAIL/RADAR	1
STOLEN VEHICLE	4	TRAFFIC DETAILS/COMPLAINTS	2
SUBPOENA SERVED	6	TRAFFIC SAFETY ENFORCEMENT	9164
SUBPOENA SERVICE	218	TRAFFIC STOP	308
SUDDEN ILLNESS	9	TRAINING	4
SUICIDE	2	TRAINING-RANGE	2
SUICIDE IN PROGRESS	1	TRANSPORT/ AMBULANCE	9
SUICIDE/ ATTEMPTED	22	TRANSPORT/ FIRE DEPT	3
SUICIDE/SUICIDAL	4	TRANSPORT/ GENERAL	53
SUSPICION	2218	TRANSPORT/ POLICE	41

SUSPICIOUS FIRES	5	TRANSPORT/ TO COUNTY JAIL	148
SUSPICIOUS PERSON	771	TRANSPORT/ TO HOSPITAL	140
SUSPICIOUS VEHICLE	779	TRANSPORT/ TO JUVENILE DET	21
SWAT CALL OUT	1	TRANSPORT/ TO OTHER JAIL	8
THEFT	1	TRESPASS/ VEHICLE	17
THEFT (PETTY) IN PROGRESS	1	TRESPASS/ VEHICLE- UNLOCKE	56
THEFT-FREE TEXT	22	TRESPASSING	53
THEFT/ ATTEMPTED PETTY	8	UNAUTHORIZED USE	5
THEFT/ AUTO PARTS	4	UNAUTHORIZED USE OF MOTOR	36
THEFT/ AUTO PARTS ATTEMPT	1	UNRULY JUVENILE	1
THEFT/ BICYCLE	74	UNWANTED GUEST	11
THEFT/ FIREARM	8	UTILITIES-PUBLIC	21
THEFT/ FROM AUTO	51	UTILITIES/ PUBLIC	195
THEFT/ FROM AUTO ATTEMPT	1	UTILITIES/ SERVICE DEPT	96
THEFT/ FROM AUTO- UNLOCKED	153	VANDALISM	4
THEFT/ FROM MAIL	39	VEHICLE MAINTENANCE/ WASH	6
THEFT/ GRAND	23	VEHICLE MAINTENANCE/WASH	1
THEFT/ LICENSE PLATE	27	VEHICLE RELEASE	1
THEFT/ PETTY	112	VOLUNTARY INTOX	29
THEFT/ SHOPLIFTING	123	WARRANT ARREST	1
THEFT/ VEHICLE	60	WARRANT SERVICE-ARREST	18
THEFT/ VEHICLE ATTEMPT	10	WEAPONS OFFENSE	2
THEFT/ VEHICLE W/KEY	45	WEAPONS/ FIRING	30
TOW - RELEASE	1	WEAPONS/ FREE TEXT	2
TOW-AUTO TOW	1	WEAPONS/ IMPROPER HANDLING	1
TPO VIOLATION	28	WELFARE CHECK	913
TOTAL			41,304



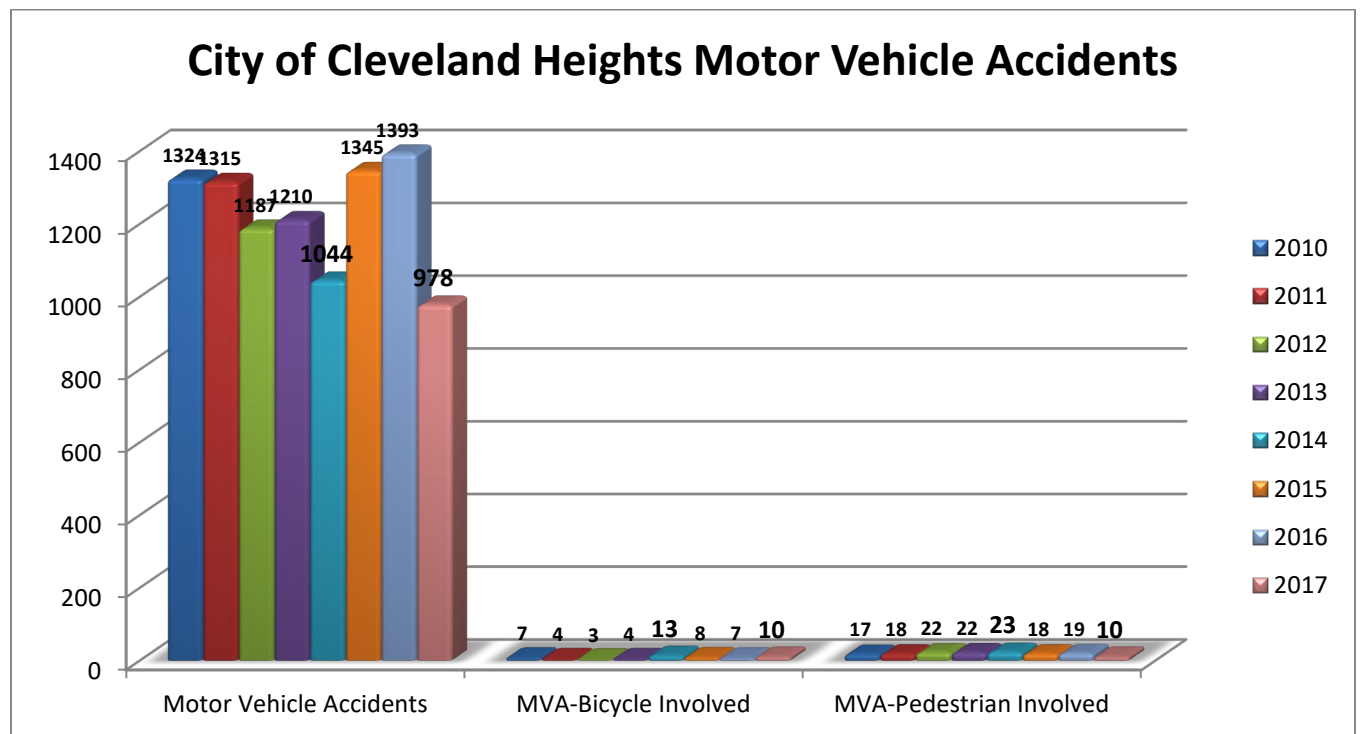
Cleveland Heights Police
Animal Calls for Service 01/01/2017 Through 12/31/2017

ANIMAL AT LARGE	513
ANIMAL BITES	28
ANIMAL COMPLAINT/ MISC.	277
BARKING DOG	123
TOTAL	<u>941</u>

TRAFFIC SAFETY BUREAU

In 2017, the supervisor of the Day Shift Traffic Safety Bureau was Robert Butler. Traffic Safety personnel are assigned to either 0700-1500 hrs. or 1000-1800 hrs., seven days a week. Currently 2 Police Officer and 6 Basic Patrol Officers are assigned to the Traffic Bureau. The Officers assigned to this Bureau perform a variety of duties including motorized patrol, foot patrols, and participation in area school programs. Foot Patrol “beats” includes Cedar/Fairmount, Coventry, Lee Rd (Cedar south to Dellwood) and the Taylor Rd. /Noble Rd. districts. All foot patrol officers are assigned police vehicles which are conspicuously parked in the districts while the officer is on foot patrol.

Although the investigation of traffic accidents falls to the Uniform Division personnel, the Traffic Bureau plays an important role in the reduction of traffic crashes. Traffic Officers have as their main responsibility traffic law enforcement while working under the principal of “selective enforcement”. Police officers cannot enforce all traffic violations within their jurisdiction. Under the selective enforcement principal, personnel and equipment are placed into an area based on a study of the kinds of violations and road conditions that contribute to collisions. By reducing these selective violations, collision numbers should follow. The chart blow shows the number of collisions reported to police over the previous eight year period.

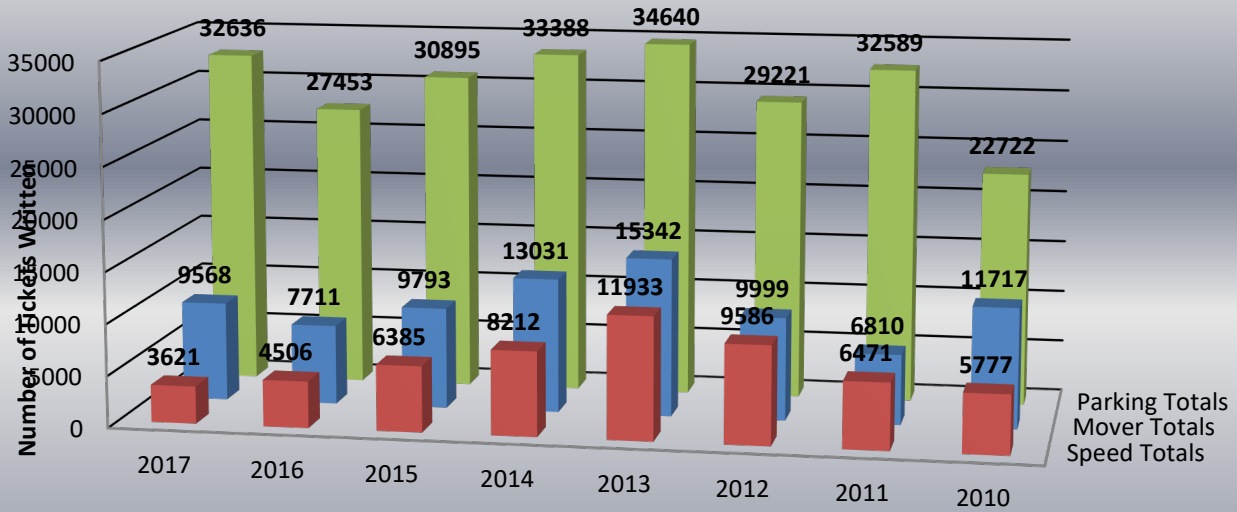


<u>Year</u>	<u>Motor Vehicle Accidents</u>	<u>MVA-Bicycle Involved</u>	<u>MVA- Pedestrian Involved</u>
2010	1324	7	17
2011	1315	4	18
2012	1187	3	22
2013	1210	4	22
2014	1044	13	23
2015	1345	8	18
2016	1393	7	19
2017	978	10	10

Other assignments for these officers include citizen complaints (speed/stop sign violators), school zone speed enforcement, parking violations (meter enforcement, abandoned vehicles etc...), impaired driving enforcement and the impoundment of unsafe vehicles to name a few.

Selective enforcement strategies implemented and enforced by only those assigned to this bureau would not be sufficient in reducing the number of collisions. All Uniformed Cleveland Heights Police Officers are actively involved in traffic enforcement. See chart #3.

Ticket Totals

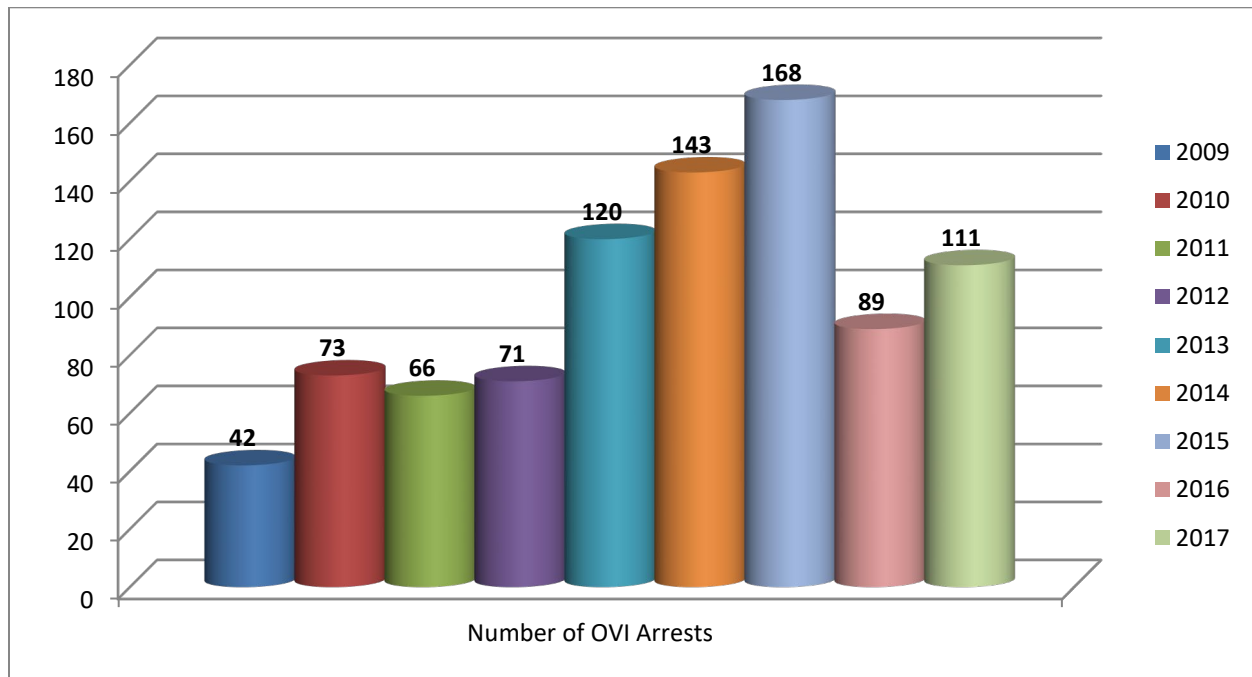


	2017	2016	2015	2014	2013	2012	2011	2010
Speed Totals	3621	4506	6385	8212	11933	9586	6471	5777
Mover Totals	9568	7711	9793	13031	15342	9999	6810	11717
Parking Totals	32636	27453	30895	33388	34640	29221	32589	22722

In 2017, Officer Brandon Reichard was the recipient of the M.A.D.D. Excellence Award. Myself and several others were present when Officer Reichard was honored at a luncheon for his dedication and efforts in OVI enforcement. Last year Lt. Robert Butler received the prestigious “Top Cop” Award from M.A.D.D. for his outstanding efforts in the apprehension of impaired drivers. The “Top Cop” Award is the top award for law enforcement and only one Officer is selected each year to receive this honor. In 2015 Sgt. Butler received the Award of Excellence. In 2016 Sgt. Butler also completed the Drug Recognition Expert training which trains officers to recognize impairments in drivers under the influence of drugs, alcohol and a combination of them.



OVI enforcement totals for the previous nine years.



In 2017 CHPD was the recipient of Community Traffic Safety Platinum Award present by AAA. The Platinum Award, AAA's highest honor, is given to "Commendable Leaders" for their safety efforts and enforcement activities geared towards making communities safer. Cleveland Heights was among the sixteen Northeast Ohio Police Departments to be honored with the Platinum Award for outstanding efforts in making the City's roadways safer for motorists, bicyclists and pedestrians.



DETECTIVE BUREAU

In 2017 the Detective Bureau was under the command of Captain Christopher Britton and Sgt. David Speece. The Bureau is divided into two platoons with four general duty detectives assigned to each. Detectives work an eight hour schedule, Monday – Friday with two Detectives “on call” during weekend and holiday hours. Platoons rotate as a unit each month and are assigned either the 0800-1600 or the 1600-0000 shift.

The Detective Bureau investigates felony and serious misdemeanor cases primarily forwarded to them from the Uniform Division. In 2017 the Bureau investigated a total of 435 felony and misdemeanor cases. 44.60% of those cases were closed with an arrest or some type of prosecution. See Chart 1.

Detective Diane Hoynes is assigned to investigate criminal cases involving juveniles. She is responsible for the filing of the proper paperwork with the Juvenile Court and to coordinate with the Cleveland Heights Police Department’s Diversion program.

Chart #2 shows the clearance rates of CHPD for the years 2012 through 2017. Charts 3,4,5, 6 and 7 shows the clearance rates of Cleveland Heights verses the national average of department in our size classification. In Chart 8, the UCR comparison rates for 2017 were not available, so clearance rates for CHPD only are displayed. CHPD clearance rates are consistently higher or on par with the national average for all categories.

Chart #9 shows a bar graph of UCR Reported crimes tracked from 2012 to 2017. There are small upturns in Vehicle Thefts and Burglaries. Rapes are up significantly and Felonious Assaults are down significantly. Robberies have also decreased slightly.

Chart #10 shows the number of cases assigned throughout the past three years and individual detective clearance rates. Also included is a total clearance and total case load.

2011 – 2017 Uniform Crime Reporting Data

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
2011	1	7	102	33	318	1051	100	0
2012	0	14	113	50	320	1359	83	7
2013	2	6	97	42	255	1236	78	4
2014	2	10	55	37	187	923	116	2
2015	3	8	53	33	128	826	90	1
2016	3	9	83	55	117	782	98	4
2017	2	16	79	34	125	657	99	1

Chart #1

2011 - 2017 Uniform Crime Clearance¹ Rates for Cleveland Heights

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
2011	100%	71.4%	55.8%	60.1%	21%	27.6%	12%	66%
2012	-	85.7%	56.6%	94%	25.6%	24.5%	12.0%	57.1%
2013	100%	100%	54.6%	97.6%	30.1%	24.8%	23%	75%
2014	100%	100%	52.7%	89.1%	31.5%	23.1%	23.2%	100%
2015	100%	100%	47.1%	90.9%	31.2%	19.7%	11.1%	100%
2016	67%	100%	53.5%	81.4%	22.2%	16.9%	16.3%	25%
2017	100%	63%	29%	71%	21%	16%	6%	0%

Chart #2

2012 Uniform Crime Clearance Rates for C.H.P.D. Versus Similar Sized Reporting Agencies²

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
C.H.P.D.	-	85.7%	56.6%	94%	25.6%	24.6%	12.0%	57.1%
Other Agencies ²	67.6%	35.2%	33.2%	59.3%	13.6%	26.8%	14.2%	22.3%

Chart #3

2013 Uniform Crime Clearance Rates for C.H.P.D. Versus Similar Sized Reporting Agencies²

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
C.H.P.D.	100%	100%	54.6%	97.6%	30.1%	24.8%	23%	75%
Other Agencies ²	65.2%	37.2%	33.4%	59.8%	14.3%	27.3%	15.4%	23.7%

CHART #4

2014 Uniform Crime Clearance Rates for C.H.P.D. Versus Similar Sized Reporting Agencies²

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
C.H.P.D.	100%	100%	52.7%	89.1%	31.5%	23.1%	23.2%	100%
Other Agencies ²	67.7%	40.8%	34.4%	58.8%	14.1%	27.9%	15.5%	25.2%

CHART #5

2015 Uniform Crime Clearance Rates for C.H.P.D. Versus Similar Sized Reporting Agencies²

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
C.H.P.D.	100%	100%	47.2%	90.9%	31.2%	19.7%	11.1%	100%
Other Agencies ²	64.4%	34.9%	33.2%	56.9%	13.6%	27%	14.8%	23.3%

CHART #6

2016 Uniform Crime Clearance Rates for C.H.P.D. Versus Similar Sized Reporting Agencies²

	MURDER	RAPE	ROBBERY	AGG. ASSAULT	BURGLARY	THEFT	AUTO THEFT	ARSON
C.H.P.D.	67%	100%	53.5%	81.4%	22.2%	16.9%	16.3%	25%
Other Agencies ²	61.7%	32.1%	33.9%	55.3%	13.6%	25.7%	14.9%	24.1%

CHART #7

¹ **UCR Closure Criteria** - Law enforcement agencies can clear, or “close,” offenses in one of two ways, either by arrest or by exceptional means. To clear an offense within the UCR Program’s guidelines, the agency must adhere to specific criteria.

- **Cleared by Arrest** - In the UCR Program, a law enforcement agency reports that an offense is cleared by arrest, or solved for crime reporting purposes, when three specific conditions have been met. The three conditions are that at least one person has been (i) arrested; (ii) charged with the commission of the offense; and (iii) turned over to the court for prosecution.
- **Cleared by Exceptional Means** - In certain situations, elements beyond law enforcement’s control prevent the agency from arresting and formally charging the offender. When this occurs, the agency can clear the offense exceptionally. Law enforcement agencies must meet the following four conditions in order to clear an offense by exceptional means. The agency must have (i) identified the offender; (ii) gathered enough evidence to support an arrest, charge, and prosecution; (iii) identified the offender’s location; and (iv) encountered a circumstance outside the control of law enforcement that prohibits the agency from arresting, charging, and prosecuting the offender. One example would be the death of the offender, such as a murder-suicide, where the offender was known to have committed a murder and subsequently committed suicide before being charged and prosecuted.

² **Similar Sized Reporting Agencies** - Agencies with total population of 25,000 - 49,999.
<http://www.fbi.gov/about-us/cjis/ucr/ucr-statistics-their-proper-use>

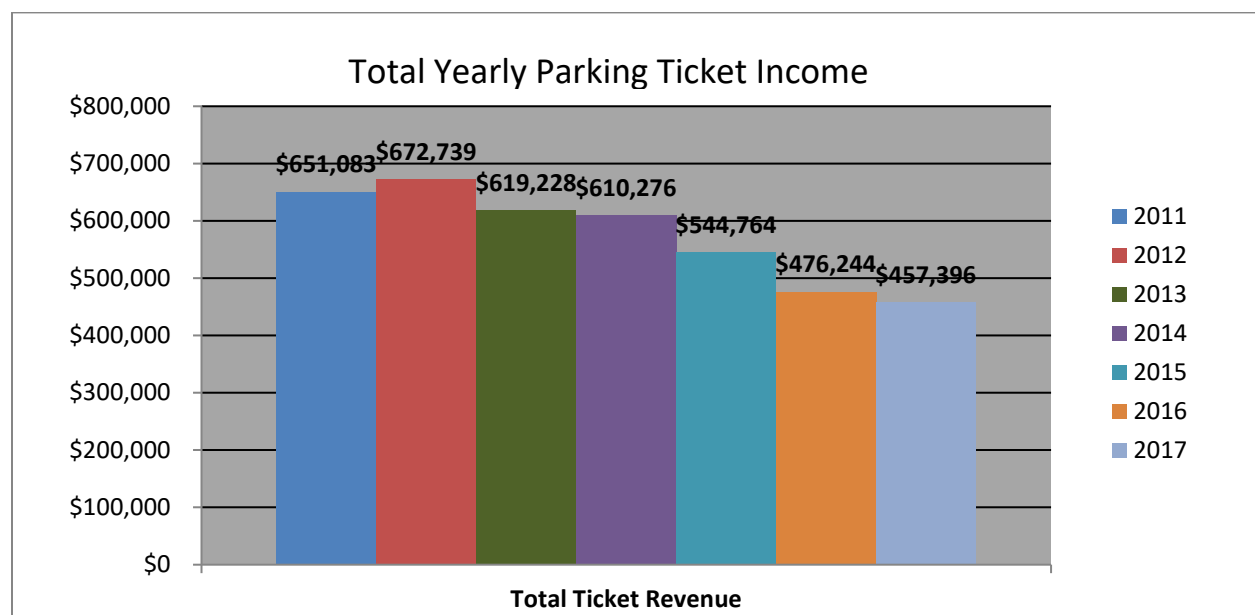
ⁱ As of 2-21-2017, the 2016 FBI UCR Data Report is unpublished. Data will be updated upon receipt from FBI.

Auxiliary Services Bureau

In 2017, the Auxiliary Services Bureau was under the command of Captain Katherine Dolan. In this position, Captain Dolan supervises dispatch personnel, Animal Control, Records/Data entry personnel, and the Terminal Agency Coordinator. In addition, Captain Dolan oversees the Juvenile Diversion Unit, Signs and Signals, and the Fleet Maintenance Unit (in conjunction with Public Works) which are outlined under the *Specialized Unit* section found later in this report.

In 2017, Police dispatch had six full time dispatchers assigned to radio communications. Two dispatchers were assigned to one of three eight hour rotating shifts; 0700-1500, 1500-2300, 2300-0700. Shifts rotate on a monthly basis. When dispatch personnel are off duty, a Basic Patrol Officer from the Uniform Division was assigned to the Communications Room. In December, the Police Dispatchers joined the regionalized Dispatch HHCC (Heights Hillcrest Communications Center) located at Metro Health Hospital, 10 Several Circle. HHCC combines police and fire dispatch for four communities including Cleveland Heights, Shaker Heights, South Euclid, and University Heights. While still in its early stages, HHCC has been very beneficial for CHPD by providing full-time civilian dispatchers and there is no longer a need to assign Police Officers to dispatch.

The Records/Data Entry Unit is staffed by three full time personnel and one permanent part time person. Personnel in this unit are responsible for the processing of all police reports, approximately 8,500 annually, requests for public records and parking violation data input. In 2016, approximately 27,500 parking tickets were issued. Income totaled \$476,244. Personnel further coordinate with the Municipal Court in processing delinquent parking tickets and also establish the monthly delinquent tow list. By ordinance, those vehicles with three or more outstanding parking citations, can be towed if found within the Municipality.



Animal Control is staffed with one Basic Patrol Officer. In 2017 animal complaints included 513 animal at large calls, 277 misc. animal complaints, 123 barking dog complaints and 28 animal bites for a total of 941 calls for service. Uniform Division personnel handle the majority of these cases with the officer assigned to this unit handling the more serious incidents, along with follow up investigation, such as dog bites and animal cruelty cases. In addition to his duties, this officer also assists M.I.S. personnel in the development and maintenance of the Departments CAD/RMS and the in car computers (MDTs).

The Terminal Agency Coordinator position is held by Basic Patrol Officer Diana Taylor, a 25 year veteran of the force. As TAC, Officer Taylor is responsible for assuring compliance with LEADS standards in the operation of LEADS approved equipment. LEADS, or the Law Enforcement Automated Data System, is the computer network housing all information that law enforcement officers have access to while completing their official duties.

Overall security of the LEADS system falls to the Ohio Highway Patrol. The TAC is directly responsible to the agency administrator for the operation and security of the LEADS system. The TAC is also responsible for training and certification of all police personnel having access to LEADS. She performs audits and oversees warrant and protection order validations of entries into the system.

Under her direction, CHPD received outstanding results from the LEADS annual audit and also the technical audit performed by the Federal Bureau of Investigation.

SPECIALIZED UNITS



CHPD Officers Coffee with the Cops at the Cedar-Fairmount Starbucks.

Community Response Team (CRT)

The Community Response Team is a stand-alone unit comprised of a uniformed Sergeant and 7 uniformed officers. Six of these officers comprise the Cleveland Heights Police Department Bike Patrol. The Sergeant in Charge of the CRT reports directly to the Chief of Police for assignments and to report progress on the unit's current initiatives. In early 2018, the Crime Suppression Team added several additional officers to the unit to continue to expand its outreach to the community.

The following are activities that the CRT provides directly to Cleveland Heights Residents.

- Provide services and support to the youth of Cleveland Heights through participation in school programs such as assemblies, school classroom visits, Safety Town activities, bicycle safety programs and other activities associated with the schools and other organizations.

- Utilize the resources of the CHPD such as Bike Patrol Officers, K-9 units and other units in order to accomplish their current assignment.
- Communication with neighborhood association leaders in the city.
- Participation in neighborhood meetings.
- Provide a direct person contact within the Police Department for these associations.
- Participation in weekly “Meet Your Police” meetings.
- Responsible for the completion of all Citizen/Police Interaction forms (#2174)
- Provide a direct contact person in the Police Department for business owners/representatives within the City. One officer assigned as Business Liaison Officer- Currently Investigator Quintero Mack.
- Meet with Special Improvement District (SIDS) representatives.
- Responsible for other community centered initiatives assigned by the Chief of Police.



Officer Robert Mckeown and Tyler Freeman educating kids about bike safety at Canterbury Bike Rodeo.



Officers Larry Rieck, Elizabeth Mettler, and Robert Mckeown at Star Wars Night on Coventry.

2017 was another successful year for the Community Response Team. Over the course of the year, the CRT was able to increase the spectrum of our diverse community policing initiatives. We were able to strengthen our relationships with Cleveland Heights Residents through the continuation of some very popular CRT programs, such as Safety Town, the Bicycle Patrol Officers and ALICE Training. We were also able to build new relationships and services to the Community through the creation of new programs and services. In 2017, CRT Officers participated in a pilot program named Dog Walker Watch. Several residents joined us in learning what types of activity to keep an eye out for when walking their dogs in their neighborhoods. All dogs were provided with a red bandana to demonstrate their participation in the program. While still a new program for CHPD, Officers will explore the possibility of expanding its outreach to other areas of the City in 2018. CRT also participated for the second year in a row in the “Police Navidad” Christmas Food basket program, which donated baskets of food to underprivileged families in Cleveland Heights.

In 2017 the Community Response Team continued providing our popular and successful Community Policing Initiatives. Six Officers were assigned to the CRT from the CHPD’s Bicycle Patrol. The Bike Unit officers had another very successful year, patrolling on bikes from May 1st until the Sep 30th. The main areas of patrol are the city parks, business districts, and residential side streets. The Bike Officers also attend and perform community outreach at Bike Rodeos, Summer Camp programs, block parties, street fairs, block watch meetings, instruct at Safety Town, and advise residents on Crime Prevention and Awareness tips. Bike officers are responsible for citing and arresting offenders committing offenses in our city parks, pools and green spaces. Bike Officers also provide additional security at Cain Park for Arts Festivals, Concerts, Coventry Peace Park Movie nights, and have a presence at each of the Special Investment Districts Street Fairs.

CRT Officers also conduct monthly seminars at the senior citizens center, and attend Block Association meetings to advise residents on crime trends in Cleveland Heights. CRT Officers had an activity filled year. ALICE Training continued throughout the

CH/UH school year. An acronym, standing for Alert, Lockdown, Inform, Counter, and Evacuate, is a training program designed to prepare individuals to handle the threat of an active shooter. Several Officers assigned to the CRT are qualified as ALICE instructors, and training programs were conducted at various schools throughout the City of Cleveland Heights. In addition to the schools, CRT will begin expanding ALICE training to other groups including area churches and City Hall.

Started in 2011, CRT officers continued to chair all weekly “Meet Your Police” meetings. Meetings are held each Thursday in the lower level of City Hall from 6:00-8:00 pm. Since February of 2014, the first meeting of each month is held at the Police Academy located at 2595 Noble Rd. Issues discussed include juvenile complaints, drug activity, traffic safety, housing violations, roadway conditions, animal complaints and current events to name a few. All issues addressed at the meetings are documented and forwarded to the Chief of Police who directs the complaint to the proper City Department for action. Residents are notified of the final disposition.

The CRT participated for the seventh year in the Shop with a Cop program, sponsoring families to buy presents at Christmas in 2017. The CRT will continue to strive to provide excellence in community policing, and look forward to serving our residents in 2018.



CHPD Officers at Shop with a Cop in 2017.

In 2017, CHPD participated for the fourth year in a row in the community event “National Night Out.” Again we were joined by the Cleveland Heights Fire Department. As a result, the event was even more successful and the turnout was incredible.



3 on 3 Basketball Tournament in March, 2017.

K9 Unit

IN 2017, CHPD began the year with four K9 officers. All of the K9's were dual purpose dogs, meaning that they are trained in both narcotics detection and tracking/building searches. In addition, the K9's attend many community events throughout the year and are always a big hit with the kids. Over the course of the year, two of our K9s retired and one passed away unexpectedly. Currently the PD has only one K9 but is exploring the possibility of additional K9s during 2018.



K9s Rocky, Vin, and Jax in front of their newly assigned training facility with their first aid kits that were donated to the PD by Heights Canine. Precinct 3 (formerly the Vehicle Maintenance Unit) has now become home to our Community Response Team, Bicycle Unit, and K9 training facility.



CRIME SUPPRESSION TEAM (CST)

The Crime Suppression Team is a flexible unit responsible for responding to criminal activity within the City, based on crime pattern information and crime trends as identified by C.H.P.D. analysis. As an example, CST investigations have been focused on residential burglaries. Undercover details, arrests and relentless follow up investigations have resulted in a dramatic drop in the number of reported burglaries since 2011 (pg. 11 UCR Table). Similar results can be seen in the area of robberies which are also investigated by this unit. Officers assigned to CST work in “plain clothes” utilizing non-descript undercover vehicles.

The Crime Suppression Team is staffed by a Sergeant, three detectives and one Basic Patrol Officer. Since January 2012, the team has executed over 150 search warrants, seized over \$700,000 in currency, numerous weapons to include assault rifles and large amounts of illegal narcotics. The 85 arrests made in 2017 were primarily felony arrests involving illegal narcotics, weapons and crimes of violence. Members work closely with the FBI Violent Crimes Task Force, DEA, CPD and surrounding local police departments.

See table 9 for 2013-2017 statistics.

CRIME SUPRESSION TEAM	2013	2014	2015	2016	2017
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SEARCH WARRANTS EXECUTED	32	24	27	21	22
ARRESTS BY CST	59	108	85	76	85
HANDGUNS SEIZED	15	11	10	9	18
SHOTGUNS SEIZED	2	1	0	2	0
ASSAULT RIFLES SEIZED	3	3	0	2	0
VEHICLES SEIZED	1	2	4	0	1
CURRENCY SEIZED	\$332,679	\$71,306	\$58,354	\$161,171	\$67,346
JEWELRY SEIZED				\$500,000	
MARIJUANA	11.8 lbs	19.8 lbs	84.5 lbs	74.0 lbs	58.8 lbs
COCAINE	3205.6g	316.0 gm	212.0 gm	204 gm	399.4 gm
HEROIN	182.0 gm	37.0 gm	52.0 gm	2 gm	282.7 gm
HEROIN BINDLES				76 Bndls	0
FENTANYL-Powder				2.2 lb	11 gm
FENTANYL-Pill				969 pill	0
A total of 162 Search Warrants have been executed since the establishment of CST, January 1, 2012					

EASTSIDE DEPARTMENT GROUP ENFORCEMENT(EDGE)

The Special Response Team, commonly referred to as S.W.A.T. (special weapons and tactics), is comprised of 24 officers. Assignment in SRT is not an officer's primary assignment. All members are assigned as their primary duties to the Uniform, Traffic, Community Response or Crime Suppression Team. SRT duties are in addition to their primary assignment.

All members who apply to be a member of the unit first pass a rigorous physical agility exam. Those that pass the physical are subjected to an interview session where they are confronted with scenarios in order to judge their ability to respond and act to a critical incident. Once this phase is complete, the highest performing officers are assigned to the unit.

All SRT members have successfully completed a Basic SWAT school through the Ohio Tactical Officers Association (OTOA) or through the Ohio Peace Officer Training

Academy (OPOTA). Ongoing training occurs monthly for all members. Training in 2016 focused on Active shooters in a commercial setting and also a school setting, hallway and room searches, riot and crowd control, Pepperball and Less Lethal munitions, hands-on subject control, search warrant techniques, tactical first aid and medical casualty care. This year members of the SRT team provided all officers with eight hours of Active Shooter training. Another eight hours of training is expected to be completed in 2017.

The SRT team successfully completed over 20 search warrant entries, arrest warrant operations leading to the apprehension of violent felons and also successfully completed a barricaded hostage situation involving children with the arrest of the suspect and safe removal of the children.

Members of the SRT Team are trained in Hostage Negotiation (4 members), Firearms instructors (3 members), Less Lethal munitions and Pepperball instructors (6 members), Dynamic Breaching and Mechanical Breaching instructors (3 members), A.L.I.C.E. Training instructors (2 members), Active Shooter instructors (3 members). All members have taken specific continuing professional training through OPOTA or OTOA for specific areas related to tactical training.

MOBILE FIELD FORCE (MFF)

In 2016 CHPD joined several other eastside Police Departments to form a regional Mobile Field Force Unit. The other cities participating include South Euclid, University Heights, Shaker Heights, Beachwood, and Euclid. The MFF is comprised of 40 officers from the six departments, seven of which are from Cleveland Heights. The unit received its initial training through FEMA in Anniston, Alabama. Since their formation, the unit continues to train on a monthly basis.

Juvenile Diversion

On January 21, 2014, the establishment of the Juvenile Diversion/ Mentoring Program was authorized by Cleveland Heights City Council. It was hereby declared to be an emergency measure immediately necessary for the preservation of the public peace, health and security of the inhabitants of the City of Cleveland Heights, such emergency being the need to establish this program so that juveniles may be assisted without undue delay. **Mission Statement**

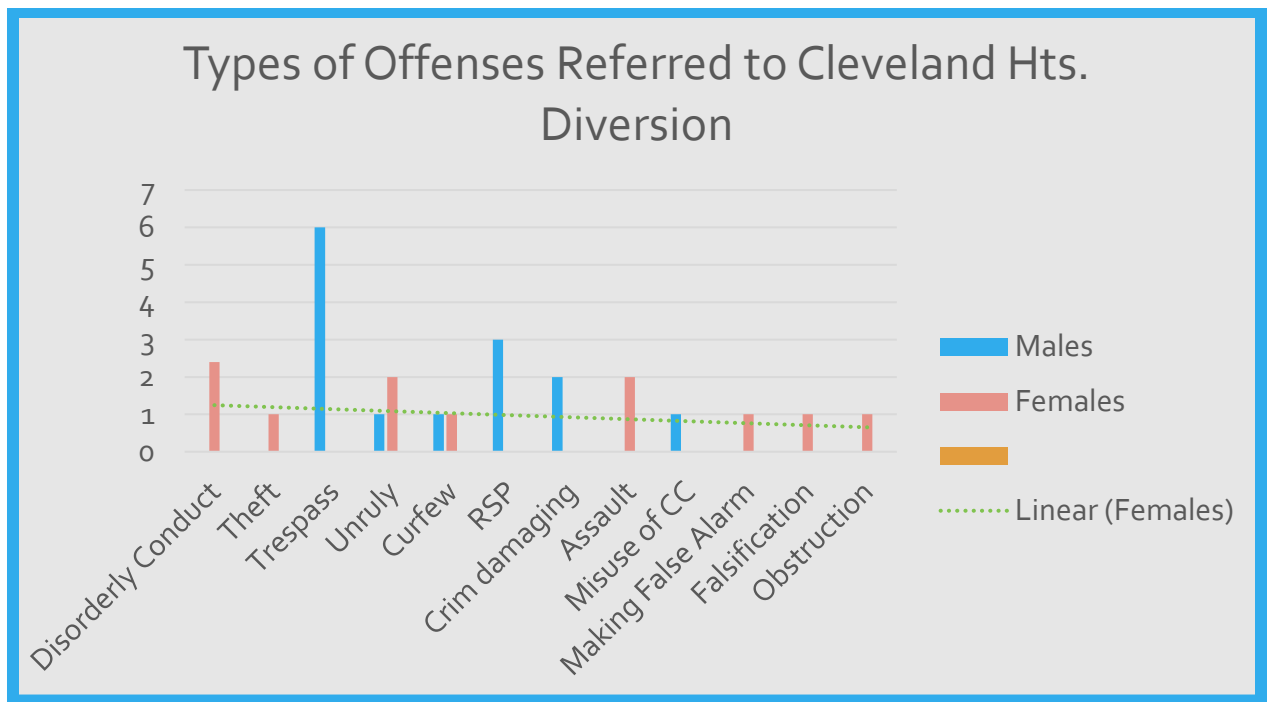
Our mission, in conjunction with the Cuyahoga County Court of Common Pleas- Juvenile Division is to provide an effective comprehensive alternative to status / unruly and first-time offenders. The program will provide an opportunity for the child along with his/her family to correct self-defeating, life altering behaviors in lieu of an official referral to the juvenile court system

Objectives

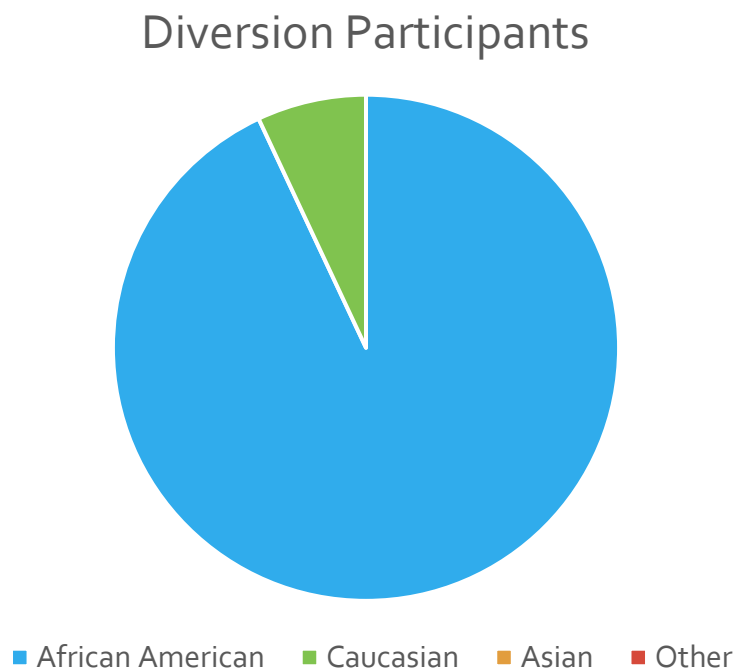
- To re-direct juvenile offenders from delinquent or anti-social behavior
- To reduce the recidivism rates of juvenile offenders within the City of Cleveland Heights and surrounding suburbs
- To decrease the risk factors associated with delinquent behaviors
- Strengthen and support families through increased parental involvement

Criteria

- Cleveland Heights arrest or referral from CCJCD
- Offense committed within the city limits of Cleveland Heights and/or resident within the city limits of Cleveland Heights
- First time offender
- Non-violent offender
- Must take full responsibility for offense
- Parent/ Guardian participation
- Signed consent form



42 Referrals from Cuyahoga County Juvenile Court***



The Diversion Program continues to partner with the following agencies as we move forward in meeting our goals:

McKeon Education Group

Bellfaire JCB

Lake Erie Ink

Heights Youth Club (Boys/Girls Club of Cleveland)

The contract between Juvenile Court and the City of Cleveland Heights to develop and implement the program commenced on March 1, 2014. The program is funded by Cuyahoga County Common Pleas Court. The City receives \$700/month for program activities.

Investigator Berry of the Cleveland Heights Police Department continues to serve as the program coordinator. Investigator Berry was previously assigned to the patrol division. She serves as a group co-facilitator with the female participants of the CDP as well as the ladies in the Cleveland Heights/ University Heights schools mentoring program at Options.

Along with Investigator Berry, Assistant Law Director Tiffany A. Hill has continued to unselfishly volunteer her time. She serves as the program Magistrate as well as co-facilitator of both male and female groups. The groups are held on Monday 4-5:30 for the females, and Tuesday 4-5:30 for the males.

The diversion program as well as the mentoring program has continued to invite guests and mentors, which the participants can readily identify with through ethnicity, race, plight or other circumstances. The exposure to these elite individuals, increase the focus and attention during the weekly discussions.

During 2017 the following individuals graciously gave of their time to interact with the participants of the program

CJ Blair, of TV ONE

Robert "BOB" Ivory, Entrepreneur and Singer

As the Diversion Program continues to make positive strides in helping the youth of the Cleveland Heights community, there is more to come in 2018.



2017 photos for mother/daughter and guest speakers for community service.

Police Academy



The Cleveland Heights Police Academy, commissioned by the Ohio Attorney General in 1973, completed its 44th year of operation in 2017. Captain Geoffrey Barnard is the Commander of the Police Academy. Over 3,000 police officers from more than 130 police departments have graduated from the Academy during this period. The Academy has continually ranked with one of the highest State test scores of any academy in the state.

In addition to training police officers, the fourth Citizens Police Academy graduated in 2017. Due to its success, a fifth Citizens Police Academy is planned for 2018. Residents who attend the Citizens Police Academy are exposed to a wide variety of specialized police skill areas including:

Ohio criminal law
Search and seizure
Drug investigations
Traffic enforcement
SWAT tactics

Civil liability
Search warrants
Self-defense techniques
Domestic violence
K-9 handling

Laws of arrest
Criminal investigation
Patrol techniques
OVI
Forensic analysis



Citizen's Police Academy Class of 2017.

The Cleveland Heights Police Academy continued to be an excellent example of community policing with its students continuing to be a positive, energetic influence in the Noble neighborhood. Additionally in 2017, the Academy continued to host Noble Neighborhood association meetings, Meet Your Police Meetings and is now the meeting place for the Citizens Police Academy Alumni Association.

In addition to his duties as Academy Commander, Captain Barnard is currently the Jail Administrator. Built in 1986, the Cleveland Heights Jail is a twelve day holding facility. A total of 1996 persons were booked into the jail in 2016. All adults arrested and processed are held until they post bond, are sentenced or are transferred to a longer term facility. The jail has the capacity to hold 12 adult inmates and consists of two female cells, eight male cells, two holding cells and one detox cell. Juvenile offenders are not held in the jail facility but are required to be separate from adult inmates in both sight and sound. As such, all juveniles brought into CHPD custody are held in the Roll Call Room under direct supervision by the arresting officer.

Continued Professional Training

In 2017, CHPD Officers continued to receive on going professional training. All Department personnel were required by the State of Ohio to receive 20 hours of updated training in following areas:

- Trauma Informed Policing (6 hours)
- Practical Application of Force (4 hours)
- Officer & Community Wellness (4 hours)
- Legal Update (2 hours)
- General Law Enforcement (4 hours)

In 2018 the State of Ohio does not require any mandatory Continued Professional Training for Police Officers. However, CHPD will continue to train its Police Officers above and beyond what is required by exploring and implementing training programs for our Police Officers.

In addition to the State mandated training, members of the Department received extensive training in many different fields of study. The following is a list of topics studied by CHPD personnel in 2017:

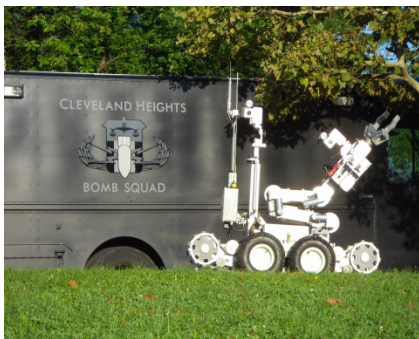
- Procedural Justice and Police Legitimacy
- Interacting with & De-escalating Special Needs Population
- Computer Data Recovery
- Active Shooter Preparation
- Search Warrant Preparation and Execution
- Patrol Drug Operations
- Conducting Background Investigations
- Reid Technique for Interviewing
- Mid-level Management
- Hazmat & WMD Awareness for the First Responder
- Combat Marksmanship
- Great Lakes Leadership Seminar
- Internal Investigations
- Evidence Technician
- Less lethal munitions
- Modern Report Writing
- Police Training Officer (train the trainer)
- Basic Crime Scene
- Special Needs Population and LE
- Critical Survival Skills for LE
- Firearms Instructor
- Traffic Collision – Vehicle Dynamics
- Internet Investigations
- Latent Print development
- Sexual Assault Investigations.
- Cross Culture Communications
- Counter Ambush Tactics for Law Enforcement
- Internet Investigations
- Bias Crimes Investigations
- Fraudulent Documentation Investigation
- Drug ID and Field Testing
- BAC Data Master Senior Operator (Alcohol Testing Equipment – OVI cases)
- Arrest – Search and Seizure
- Physical Fitness Specialist
- Radar/Lidar Instructor
- Warrant Service/Tactical Team Training
- Police Executive & Administrative Leadership School
- Palm Print Comparisons
- Advanced SWAT Training
- Human Relations
- Core Criminal Investigation
- Heroin Epidemic
- Hostage Negotiations – Advanced
- Procedural Justice
- Domestic Terrorism
- Interacting with the Muslim Population
- Survival Spanish
- Suicide Intervention
- Patrol Drug Operations

CHPD Bomb Squad

Members of the Bomb Squad are assigned to the unit as a secondary assignment. Sgt. Michael Meilstrup of the Uniform Division is the Bomb Squad Commander. Det. Michael Mathis of the Detective Bureau and Officer Brandon Reichard of the Uniform Division are also members of the unit and are also classified as Certified Bomb Technicians. Basic Patrol Officer Edward Spehar is classified as a Bomb Helper. The bomb helpers perform many important tasks such as operating the x ray equipment and equipment maintenance.

The unit is fully equipped with all equipment necessary equipment including a bomb robot, bomb disposal equipment and a bomb squad truck. In 2017 the Department continued the relationship with Shaker and University Hts. P.D. for the sharing of services with regards to the Bomb Squad. Shaker provided a bomb sniffing dog while University Hts. provided extra man power when needed.

All members of the Bomb Squad participate in yearly training courses and exercises.



CHPD HONOR GUARD

"Honor-Respect-Service"

The Cleveland Heights Honor Guard unit is comprised of volunteer members of the Police Department and is headed by Inv. Michael Mathis, Corporal of the Guard. The unit is activated for memorial events, funerals, parades and other formal occasions. Other Cleveland Heights Police Officers who comprise the Honor Guard include: Inv. Matthew Lasker; Officer Thomas Rini; Officer Sean Hinkle; Officer Dallas Guyton; and Officer Brandon Reichard.



Signs & Signals

Staffed by a sign maker, the Signs and Signals Unit is housed in the 1418 Warrensville Center building. Responsibilities of the sign maker include the manufacture, repair and installation of traffic control and other signs throughout the City. Additionally, this employee programs school lights and completes minor repairs to traffic signals and pedestrian crossing signals. The lettering of all City owned vehicles is also this employee's responsibility.

2017 continued to see the sharing of services with the Shaker P.D. traffic signal unit. Their unit has completed some signal repair work in Cleveland Heights while we have supplied them with some traffic control signs and signs advertising special events within their city. This has proven to be cost savings for both cities involved. Other traffic signal repairs are performed by an outside contractor. In 2016, a total of \$54,314.00 was expensed on signal repairs. The 2018 budget is \$60,000.

The Cleveland Heights Police Department continues to participate in the annual Law Enforcement Torch Run supporting Special Olympics (June 2017).



2017 HIGHLIGHTS

- 4th annual Community Safety Night in conjunction with National Night Out in August 2017
- 4th Citizen Police Academy completed. September 2017
- Formation of the Citizens Academy Alumni Association. October 2015
- 7th year participation with "Shop With a Cop" event.
- CHPD Facebook page reaches over 7100 followers
- Upgrades to business district camera program continues.
- Updated retention policy in place
- AFIS upgrades. Fourth officer trained to be a certified print examiner.
- Continued "ALICE" training in public and private schools
- Participation in numerous block parties, neighborhood meetings, school programs
- Continued extensive training for all Departmental personnel
- Mentoring program teamed up with The Pyramid Institute to develop and implement dynamic programming focused on at-risk young ladies
- Crime Analysis training
- Four additional ranking officers completed PEALS training.
- Formation of Dog Watcher Watch pilot program.
- Participation in Police Navidad.
- Participation in Coffee with the Cops.
- Participation in "We Are Noble" Noblefest.
- Recipient of AAA's highest honor, Platinum Award.
- Regionalized Dispatch Center – HHCC
- Joined regionalized EDGE SWAT.